

Service Request ID# 3173069: Property Maintenance Issues

Request Type: Property Maintenance Issues

Date Created: Jan 18, 2023 @ 03:50 PM Last Updated: Jan 19, 2023 @ 09:36 AM

Date Closed: Jan 19, 2023 @ 09:35 AM

Approximate Address: Sorry! No address could be determined.

Request Coordinates: 33.1700933, -97.0920302

Status: Closed

Assigned To: Parks - Danielle (Main) Rilea

Device: Android panther

 $Console\ Url:\ \underline{https://console.citysourced.com/pages/issues/issuedetail.aspx?issueid=3173069}$

Issue Type: Trash and Debris Location: City Property/Street

Description: Over flowing trash can at briarcliff park

Attachments

Date Created

Jan 18, 2023 @ 03:51 PM



 $\underline{https://d2p5liwq1c5kwh.cloudfront.net/FileStorage/2023-01/5cbc3f9b95c949c697f0e4d6c873df93.jpg}$

Author Information

Johnson Varghese [Email: jvarghese32@gmail.com]

Comments

Date Created	Author	Comment
Jan 18, 2023 @ 03:50 PM	Engage D	Thank you for submitting a request. It will be assigned to the Community Improvement Services officer that inspects this area. If a code violation is observed, the officer will take the appropriate action to get it resolved.
Jan 19, 2023 @ 09:35 AM	Engage D	Good morning Johnson, Thank you for using Engage Denton to bring this to our attention. We will send out park maintenance crew out today to empty the trash cans. If you have any further questions or concerns you can reach me directly at Danielle.Rilea@cityofdenton.com. Thanks, Danielle Rilea Please note: Engage Denton is experiencing technical issues, and some requests are re-opening after being closed and/or being reassigned to staff after closures, resulting in multiple notifications for the same request. We apologize for the inconvenience, should your account be affected. If a request you submitted is reopened, it will remain open until the technical issues are resolved, to reduce the number of notifications you receive. Thank you for your patience while our technical support team resolves this!
Jan 19, 2023 @ 09:35 AM	Engage D	Engage Denton has updated this service request's status from 'Received' to 'Closed'.

Private Notes

Date Created	Author	Note
Jan 19, 2023 @ 08:06 AM	Engage D	Notifications were sent to 1 users: danielle.rilea@cityofdenton.com
Jan 18, 2023 @ 04:34 PM	Engage D	This request was assigned to Parks - Danielle (Main) Rilea and a notification was sent to: danielle.rilea@cityofdenton.com.
Jan 18, 2023 @ 03:52 PM	Engage D	Notifications were sent to 1 users: cis@cityofdenton.com
Jan 18, 2023 @ 03:50 PM	Engage D	This request was assigned to CIS - Josh Mullen and a notification was sent to: josh.mullen@cityofdenton.com.

Additional Data

Date Created	Key	Value
Jan 18, 2023 @ 03:50 PM	OriginationIpAddress	172.71.82.79
Jan 18, 2023 @ 03:50 PM	InitialBoundaryName	Denton, TX
Jan 18, 2023 @ 03:50 PM	InitialBoundaryName	East
Jan 18, 2023 @ 03:50 PM	InitialBoundaryName	Parking Zone-Fred
Jan 18, 2023 @ 03:50 PM	InitialBoundaryName	Parking Zone-Tanya
Jan 18, 2023 @ 03:50 PM	InitialBoundaryName	CIS: JoshAnnex
Jan 18, 2023 @ 03:50 PM	InitialBoundaryName	Council District 4
Jan 18, 2023 @ 03:50 PM	InitialBoundaryName	Parks
Jan 18, 2023 @ 03:51 PM	AttachedMediaCount	1

Maps



