

Frequently Asked Questions

City of Denton Employee Health Center

What is the City of Denton Employee Health Center (“Clinic”)?

The City of Denton Employee Health Center is a convenient place for employees and your eligible family members to receive preventive care as well as treating common illnesses, injuries and chronic conditions. The Clinic is managed by Marathon Health, one of the industry’s leading providers of employer-sponsored health centers. Marathon Health operates more than 200 health centers across the country. There are several benefits to using the Clinic, including little or no wait time, health care services at no cost and overall convenience.

Where is the City of Denton Employee Health Center (“Clinic”) located?

The Clinic is located in the Denton Regional Professional Office building at 3537 S. I-35 E., Ste. 317 Denton, 76210.

What are the Clinic hours of operation?

The hours of operation are Monday, Wednesday, Thursday: 7am-5pm, Tuesday: 7am-6pm, and Friday: 7am-4pm.

Who can use the Clinic?

Employees, spouses, retirees and dependents (ages 2+) covered on a City health plan are eligible.

What services are available at the Clinic?

Services at the Clinic include preventive care, acute (sick) care, chronic condition management, health coaching, behavioral health and labs. While the team at the Clinic can treat a wide range of conditions, there will be times you are referred out for further care and treatment.

What do I need to bring with me to the Clinic?

To confirm your eligibility, we ask that you bring your health insurance card and photo ID with you to your appointment.

How much will it cost to use the Clinic?

Services at the Clinic are provided at no cost to you.

Can I still see my primary care provider?

Yes. The care provided at the Clinic is available for you to use if you choose. The services may be used to supplement or replace your primary care provider. If you need to be referred for specialty care, the onsite physician can provide the referral and help you understand your best health care options. Common referrals include mammograms, x-rays, colonoscopies, mental health, cardiac testing and more.



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Will my personal health information be kept private?

Yes. The care you receive at the Clinic and your personal health information (PHI) are protected by state and federal law. Your PHI will not be shared with the City without your written consent. For more information, go to marathon-health.com/privacy.

What is the Marathon Health Portal?

Registering on the Marathon Health Portal is your first step to accessing the Clinic. Visit the portal to schedule and view your appointments, securely message your Clinic team, request medication refills, view your health records and more. Visit my.marathon-health.com or download the App on any iOS or Android device.

Is there a Marathon Health mobile app?

Yes, there is a Marathon Health mobile app. You can schedule appointments, message your care team, request prescription refills, and more. Get started by searching "Marathon Health" in the app store of your iOS or Android device.

Do I need an appointment to use the Clinic?

Yes, you can schedule an appointment on the Marathon Health Portal at my.marathon-health.com (registration required) or call the Clinic directly at **940-808-0906**. Appointments can be made as far in advance as you need. You can schedule appointments that are in-person or telephonic. Virtual appointments are available to those visiting or living in Texas (no out-of-state access).

How do I cancel an appointment at the Clinic?

In the interest of being able to accommodate as many people as possible, we appreciate you canceling an appointment as far in advance as possible. If you are more than 10 minutes late to an appointment, this can be considered a "no show" and will be subject to the No Show Penalty Policy through your the City. You can cancel through the Marathon Health Portal at marathon-health.com/join (registration required) and canceling through the Appointments tab, or you can call the Clinic directly at **940-808-0906**.

