



PROGRAM AREA MANAGER- LEISURE SERVICES INTERVIEW QUESTIONS

Candidate's Name: _____

Date: _____ Interviewer: _____

Nikki Sassenus

1. Briefly tell us about yourself. What experience do you have that would help you in this role?
2. What is your management style? Tell us what your approach would be for managing your division?
3. Tell us about a mistake you made at work.

Kendra Williams

4. Please provide us with an example of a time you went above and beyond the duties listed in your job description.
5. Tell us about a time when you bent the rules.
6. Give us an example of an innovative program you have developed and the process you used to develop it.

Autumn Natalie

7. What does stress look like for you?
8. Tell us about the criteria you use to evaluate your employees' performance. Give us a recent example of how you dealt with an employee that was not meeting expectations.
9. Give us an example of a situation where you needed information from a colleague who wasn't responsive. What did you do?

John Whitmore

10. Tell us about a difficult interaction with a customer you have handled.

11. Tell us about a time when you had to complete a task you had never done before. How did you go about it? Were you successful?

Jennifer Bekker

12. Describe a time when your supervisor gave you direction you did not agree with. What was the situation, how did you deal with it, and what was the result?

13. What would your first 30 days in your new position look like?

14. What is an accomplishment from one of your past positions you are most proud of?

WRAP UP

Nikki Sassenus

15. Do you have any questions for the panel?