# 2017

# City of Denton Oracle JD Edwards General User Guide



Materials Management Division
Oracle Version 9.0
9/5/2017

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Supplement A – Procurement Module Supplement B – Inventory Management Module

### General

#### Introduction

The guide is designed to be a tool to assist new users in the utilization of the City of Denton's Enterprise Software System, Oracle JD Edwards EnterpriseOne Software (JDE). JDE is comprised of financial, budgeting, procurement, inventory, fixed asset management, payroll and human resource modules. Each module has common business applications and tools.

The City implemented JDE in 2001 and has installed various modules over time to improve services. The City opts to limit customization of the modules to allow for ease in software releases and updates deployed periodically by Oracle. The software is managed by the Technology Services Department with assistance from power users in each module. Final approval of any software modification is reviewed by Tech Services, the appropriate power user and the Comptroller.

This guide is comprised of instruction materials created by various departments. Previous software versions may have been used to create some portions of this manual; however, the same processes are used. In these cases, the screen shots may look slightly different than the current version used by the City.

Tips are provided throughout the guide to help users with shortcuts or other tools to create efficiencies in the use of JDE. Tips are identified by the \(\fixstyle \) symbol.

#### Access to JDE

New users must complete the JD Edwards Access Request Form available on SharePoint to request access. Upon completion, forward the form to the Budget Office for approval. Once access is granted, the login and password will be the same as the network login using the employee number and password. With the 9.1 upgrade, the user is no longer prompted to enter the login and password.

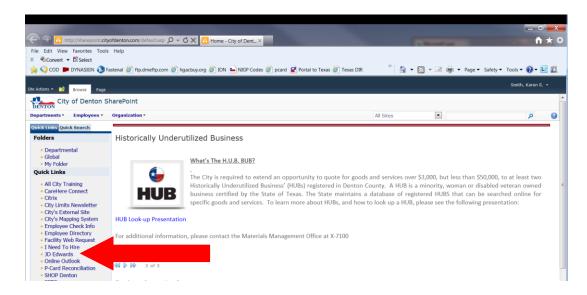
Depending on the new user's job duties, they may be granted various security and rights to the modules. General users will have the least access, whereas Finance employees will have more access to various functions. The various security groups are: Basic User Group, Accounts Payable Group, Finance/Accounting Group, Budget Group, Purchasing Group and Timekeeper.

JDE uses an electronic approval process for the purchase of goods and services through the Procurement Module. Each department has hierarchies with approval thresholds based upon job position and responsibilities. New users will need to be granted approval rights through the Budget Office based upon their department's requirements.

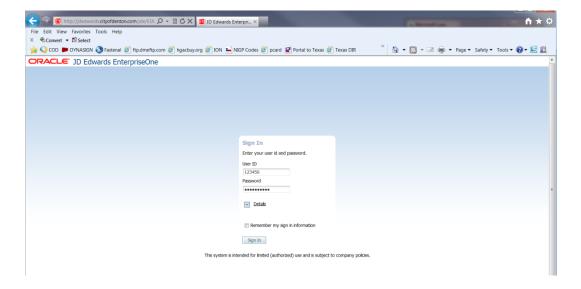
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#### Logging in to JDE

Access the login screen to JDE by opening Internet Explorer from your desktop. Click on JD Edwards in the Quick Links task bar as shown below:



Enter Employee ID and password. This is the same ID and password used to log onto the City of Denton network



#### **Document Types**

A document type is a two letter code that helps the user identify which program was utilized for a JDE process. Common document types used by the City of Denton include:

OR	Purchase requisition
OW	Purchase requisition for inventory stock (DC Staff only)
OP	Purchase order
OV	Receiving document
PV	Payment voucher
SP	Sales order for inventory stock (job accounts)
SA	Sales order for inventory stock (operating account)
SO	Sales order for inventory stock for sale to external
	customer
CO	Sales order for inventory stock - return
JV	Journal Voucher

#### **Document Status**

Some document types utilize status codes. A status is a three digit user defined code that identifies the step in the order flow of a program. This allows any user to quickly identify where the document is in the process. JDE uses a two status code system, the Last and Next statuses. The Last Status specifies the last step in the processing cycle that the order line has successfully completed. The Next status indicates the next step in the order flow. The Next status is the best indicator of where a document is currently being processed.

Status codes are most often used in the Procurement Process and help users follow their requisition through the entire process. The status codes for the procurement process are provided on the following page and are better defined in the <u>Non-Inventory Requisition and Purchase Order Process</u> section of this manual.

Status Codes for Non-Inventory Requisitions						
DOC TYPE	LAST STATUS	NEXT STATUS	DESCRIPTION	USER REVISIONS ALLOWED?		
OR	100	110	Order Entered/Awaiting Approval	NO		
OR	110	110	Partial Approval Received/Awaiting Additional Approval	NO		
OR	110	100	Requisition Rejected/Ready for User Changes	YES		
OR	110	120	Fully Approved/Ready for Buyer Review	Yes (Buyers Only)		
OR	120	110	Buyer Modified Requisition/Awaiting Approval	NO		
OR	120	130	Buyer Review Complete/Ready for PO Generation	NO		
OR	130	999	PO Generated/Requisition Closed	NO		
OR	980	999	Line Cancelled	NO		

STATUS CODES FOR NON-INVENTORY PURCHASE ORDERS (Requisitions Generated into PO's)					
DOC TYPE	LAST STATUS	NEXT STATUS	DESCRIPTION	USER REVISIONS ALLOWED?	
OP	220	280	PO Generated from Requisition /Ready for Purchasing to PO Print	NO	
OP	230	220	PO Rejected/Ready for Changes	Yes (Buyers Only)	
OP	230	230	Partial Approval Received/Awaiting Additional Approvals	NO	
OP	230	280	Fully Approved/Ready for Purchasing to PO Print	NO	
OP	280	400	PO Printed/Ready for PO Receipts	NO	
OP	400	400	Line Partially Received/Ready for PO Receipts	NO	
OP	400	999	Line Fully Received/Line Closed	NO	
OP	980	999	Line Cancelled	NO	

<u>B1 Status = Budget Hold</u> - On hold by budget office

Solution- Check with your budget person to make sure there is money in the account you are using.

A1 Status = Approval Hold
- Not approved by the departmental approver.
Solution- Check with your approver to see if they have approved it.

# Non-Inventory Requisition and Purchase Order Process

A non-inventory requisition (OR) is used to order goods and services that are not inventory stock in the Centralized Distribution Center (DC). These typically are goods and services specific to the using department. An OR should detail the need and clearly communicate to the Buying Staff, and to the potential vendor, the specific good or service needed. OR should be entered before the need, and not after the fact. An OR will be converted into a purchase order (PO) and will become a contract between the City and the vendor. Only the Buying Staff can issue a PO. All goods and services ordered through an OR must adhere to the *Materials Management and Payment Procedures Manual* located on SharePoint.

In this section, the following topics will be explored:

**Document Types (OR and OP)** 

**Quantity versus Lump Sum** 

**System Messages** 

**Entering Requisitions** 

**Line Attachments on Requisitions** 

Requisition

**Revisions** 

Cancellation

**Printing** 

**Requisition and Purchase Order Status** 

**Receivers** 

Input

**Inquiry** 

Reversal

**History** 

**Vendor Address Book** 

Note: This section of the Guide was created with JDE Version 8.11 and the screens may appear slightly different in subsequent versions. The content and processes are still utilized in the current version of JDE. Note that the menu in Version 8.11 was located on the left side of the screen. In the 9.0 version, the menu is located at the top of the screen in drop down menus.

# **Purchasing Document Types**



#### 1. OR (Requisition)

- 6-digit or 9-digit account Prefix
- Workflow

#### 2. **OP** (Purchase Order)

- Purchase Order generated by Purchasing Staff only
- Derived from OR

# Quantity vs. Lump Sum

### When to Use Quantity

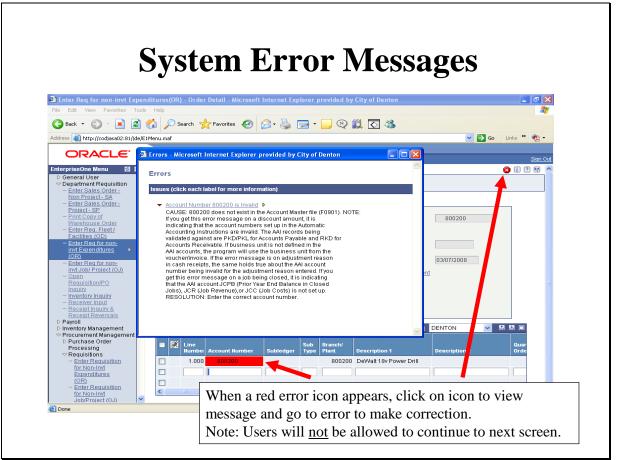
- Goods/tangible items
- Services occurring at regular intervals
  - Monthly copier rental
  - Security alarm service
  - Temporary employee service

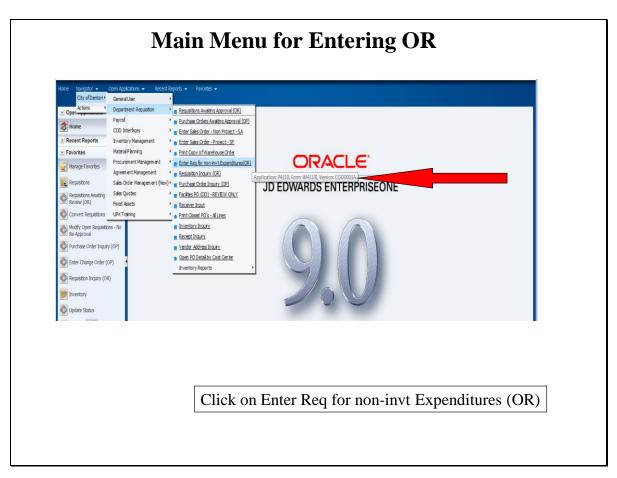
#### When to Use Lump Sum

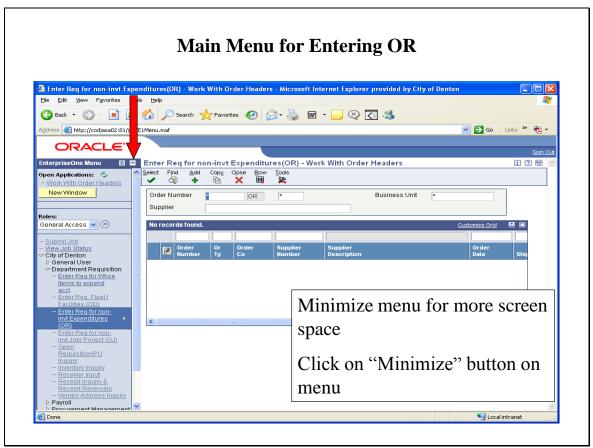
- When individual unit amounts or quantities are either not known or not available.
- Freight charges
- Services not paid at regular intervals
  - Construction orders
  - Bulk material
  - Multiple releases with variable dollar amounts

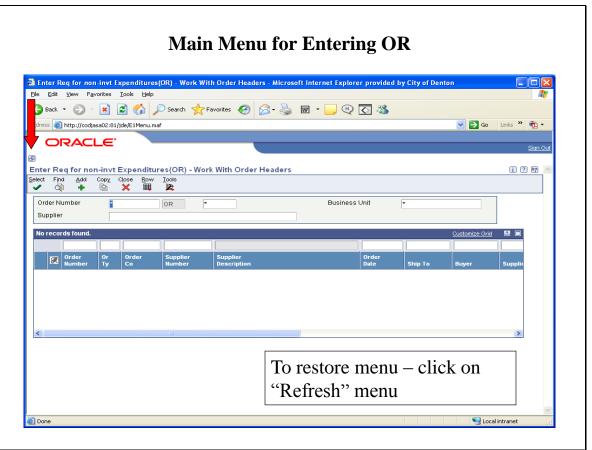
Do **NOT** enter quantity when using lump sum.

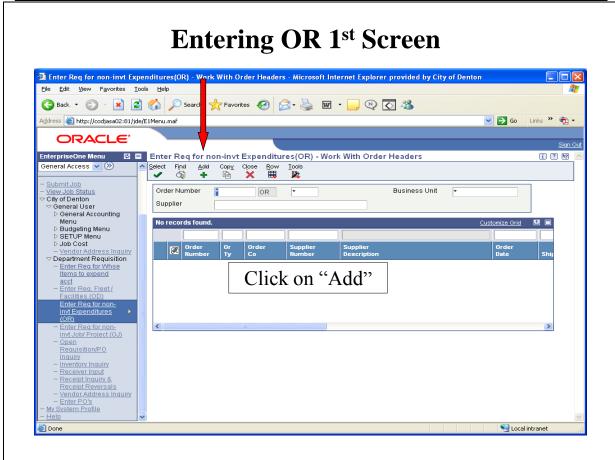


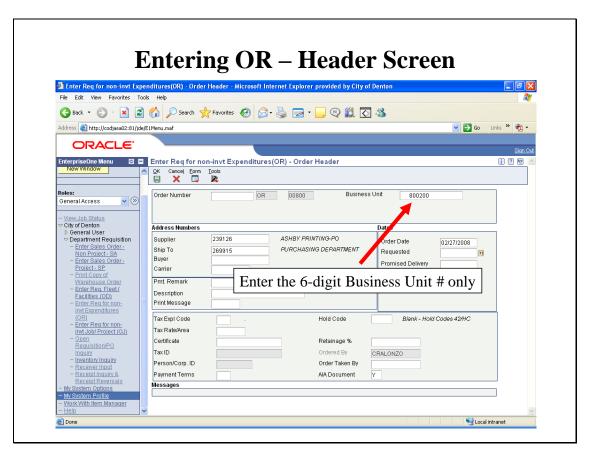


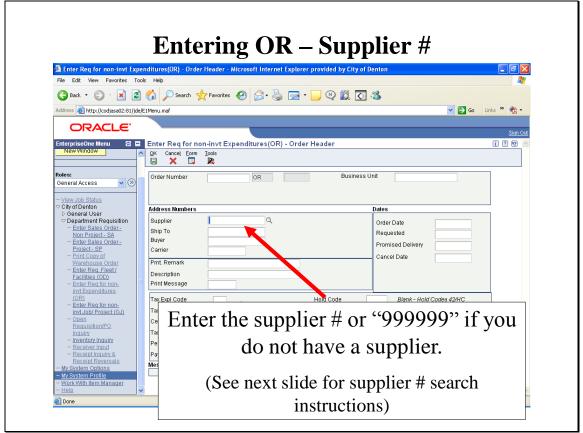


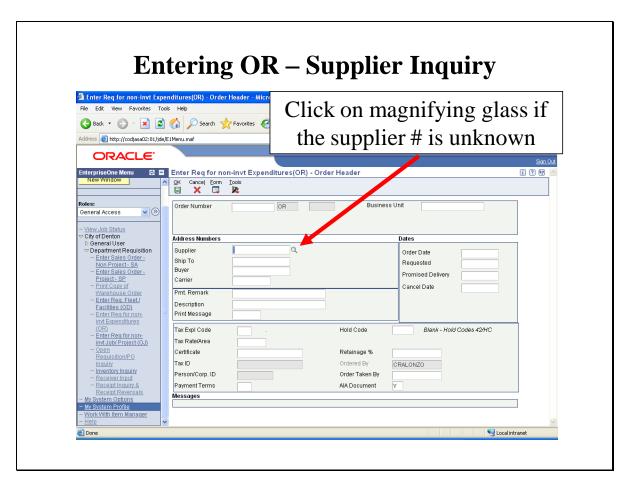


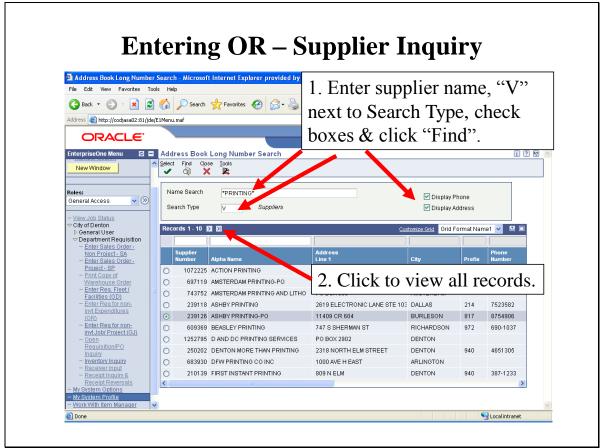


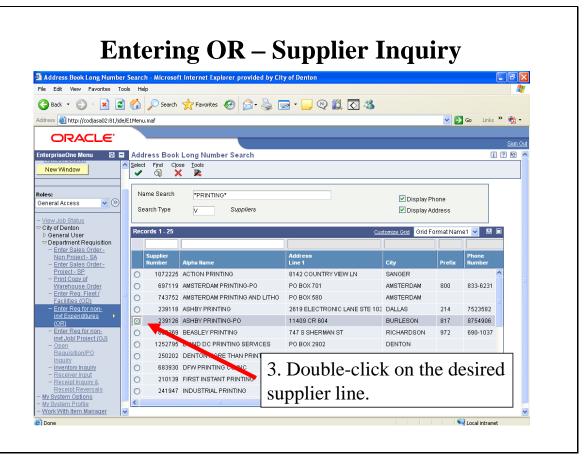


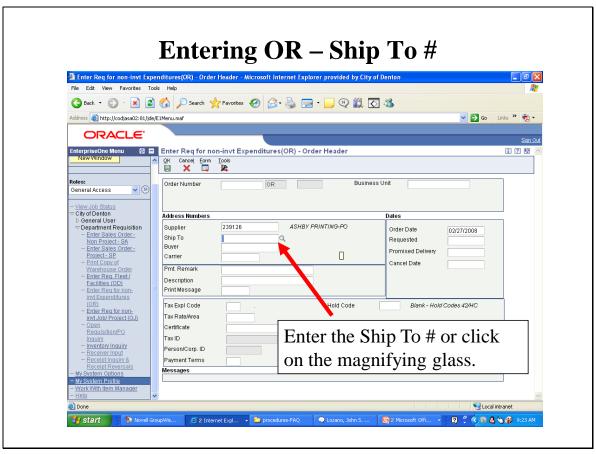


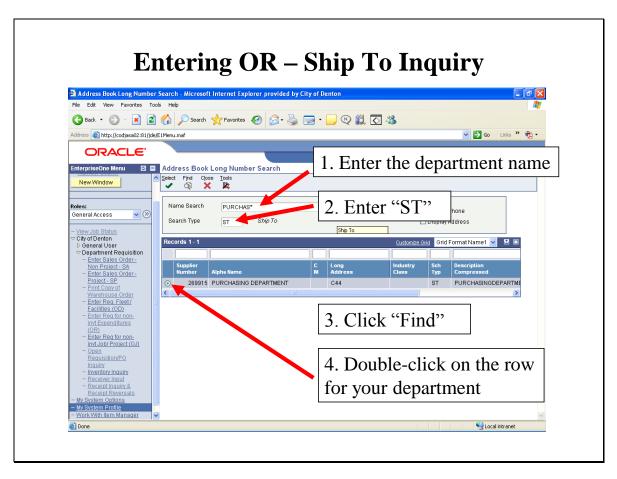


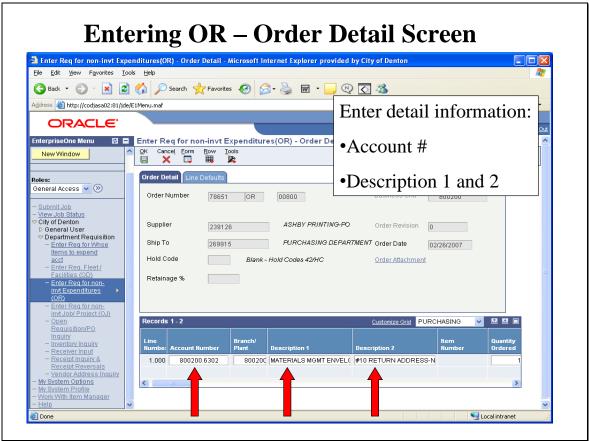












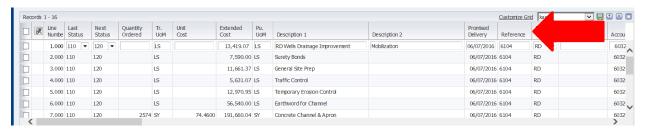
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# Adding Reference, Report Code 3 and Promised Delivery Date for Reporting

The Reference and Report Code 3 fields are used to track spending against a contract and/or project.

#### **Reference Number**

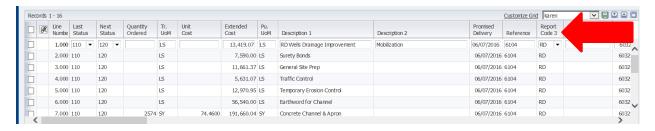
The Reference number to track the spending and to identify the contract set up by the Materials Management Department. The reference number is a four digit code and should only be entered with four numbers. This allows the buyers to easily see the contract number and to run reports to track spending against the approved contract value. The reference number is shown below:



Note: Only enter a four digit number in the Reference number. Never enter a number in the Agreement column. Any entry in the Agreement Number will not allow for receipt of the PO at a later date.

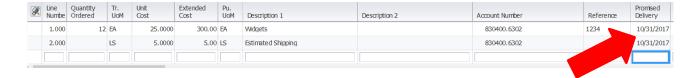
#### **Report Code 3**

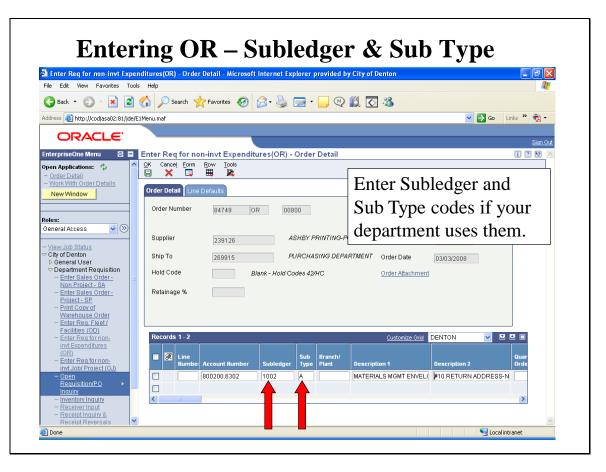
The Report Code 3 is used to track specific projects. The code is set up by the Assistant Purchasing Manager. This allows a department to see all PO's issued to the project and track their status. This was used in the construction of substations by DME in which numerous POs were issued to various vendors. In addition, this allows the Distribution Center to track inventory purchases back to a project. The Report Code 3 is shown below:

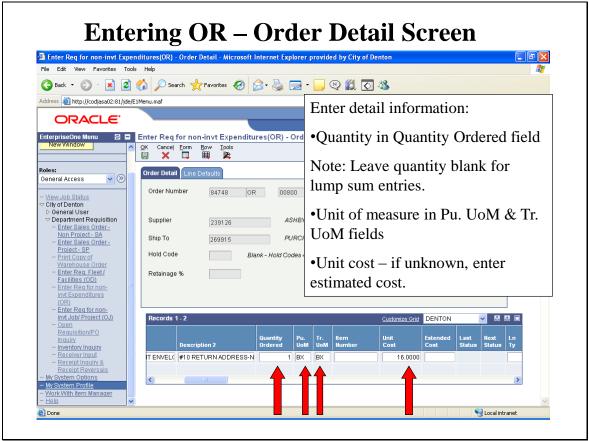


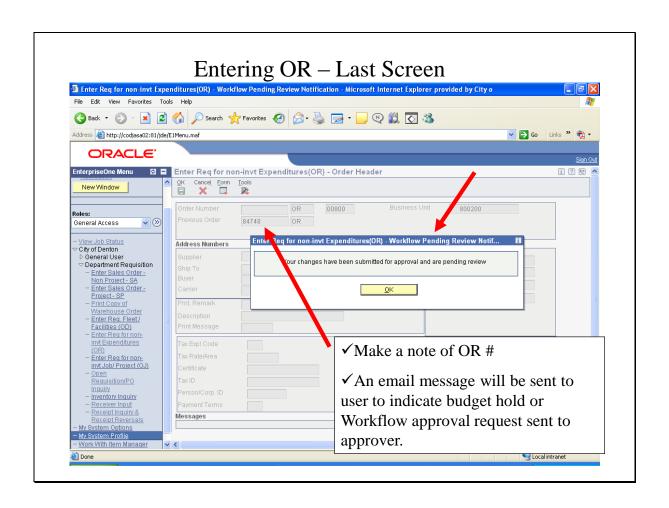
#### **Promised Delivery Date**

The Promised Delivery date is used to track the delivery date quoted by the vendor. This allows a department to easily see PO's that are approaching or past their delivery date. While it may not always be used, it is a great tool use to track the progress of construction projects, professional service timelines and the shipment of commodities. The Promised Delivery Date can be added is shown below:









# Line Attachments: Text/OLE/File

### **Text**

- Prints on PO
- Additional line detail to PO
  - Include vendor e-mail address

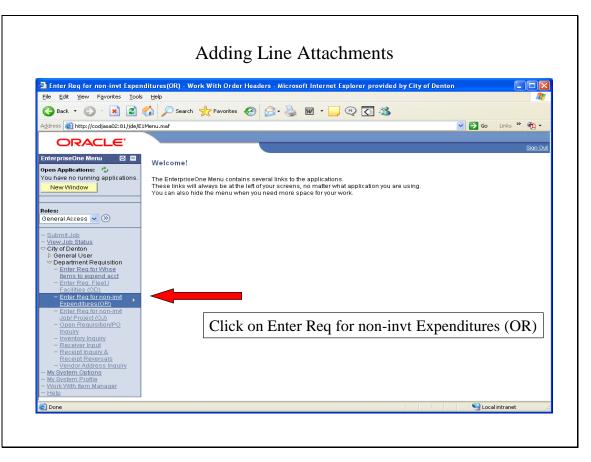
## **OLE Object**

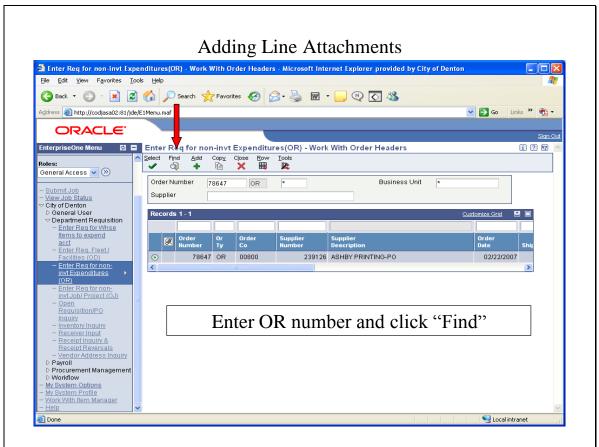
- Does not print on PO
- Share information with other users and Purchasing
- Word Document
  - Cut & paste
  - Printable

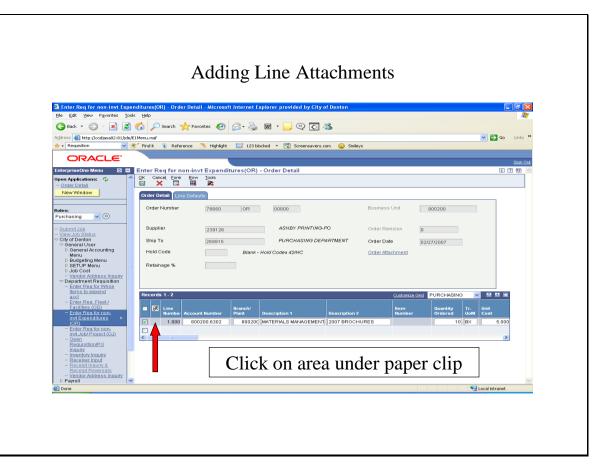
# Text/OLE/File

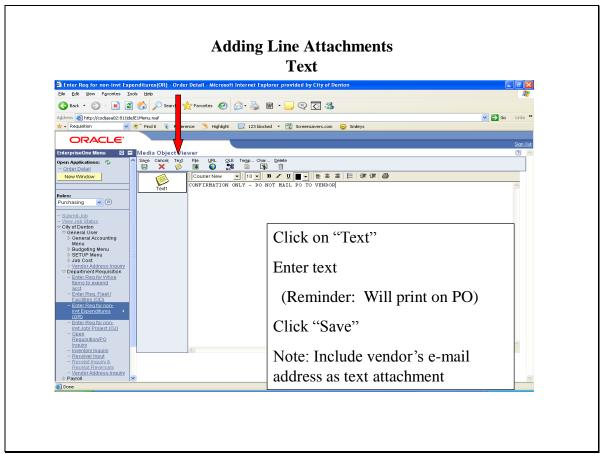
### File

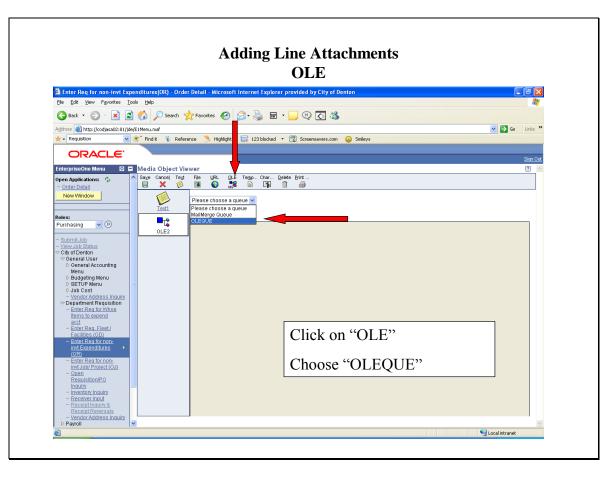
- PDF document
- Does not print on PO
- Attach information to share with other users and Purchasing (backup/quotes/contracts)

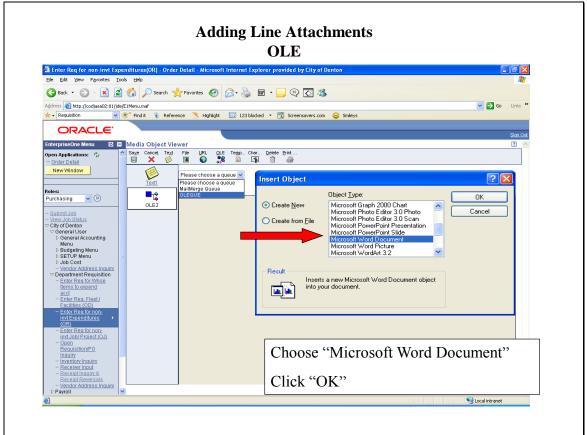


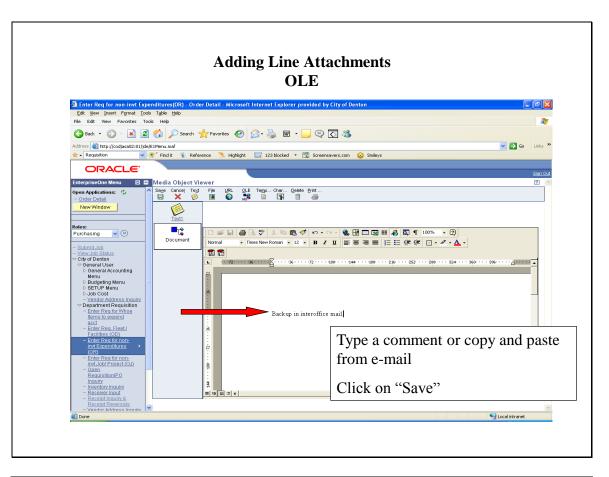


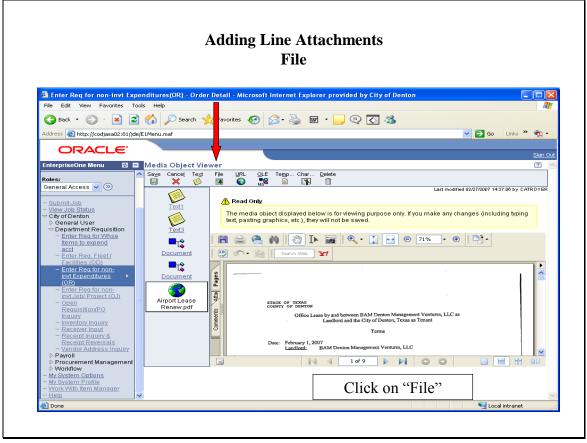


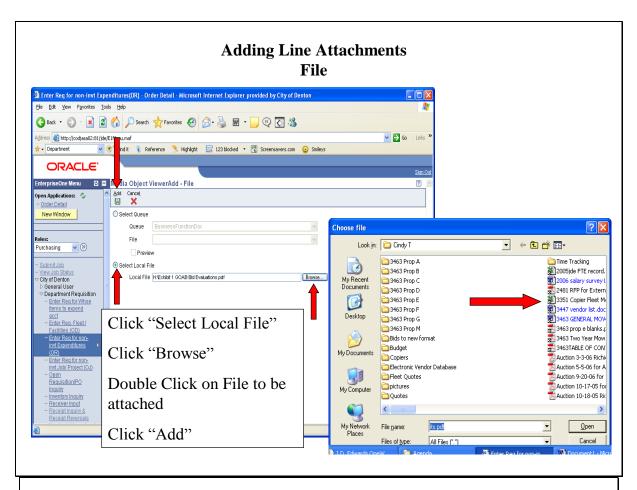


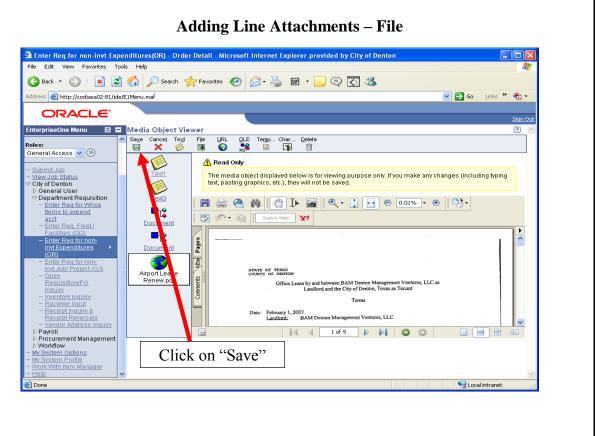












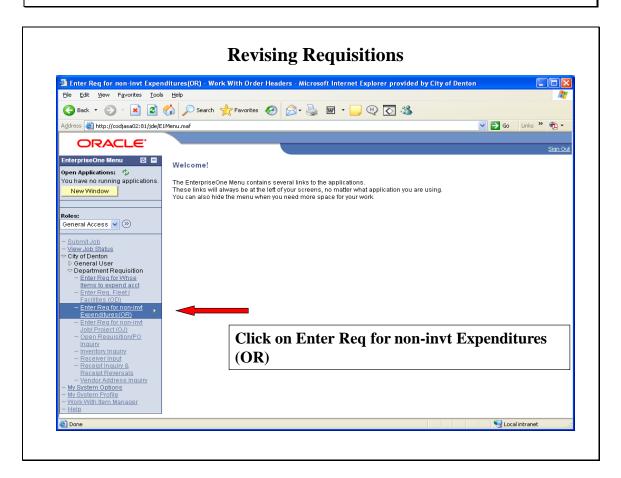
## **Revising Requisitions**

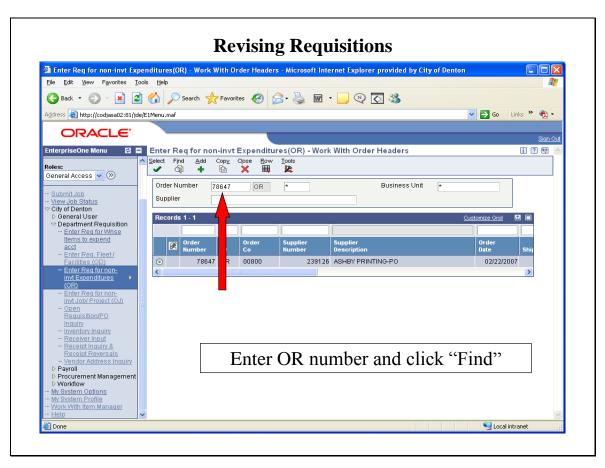
Note: Status code must be 100/110

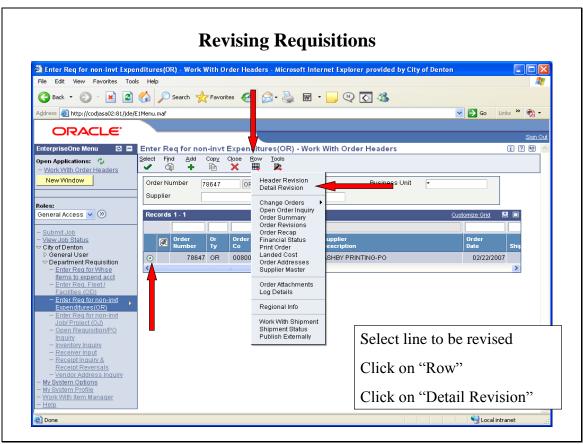
Make revisions such as:

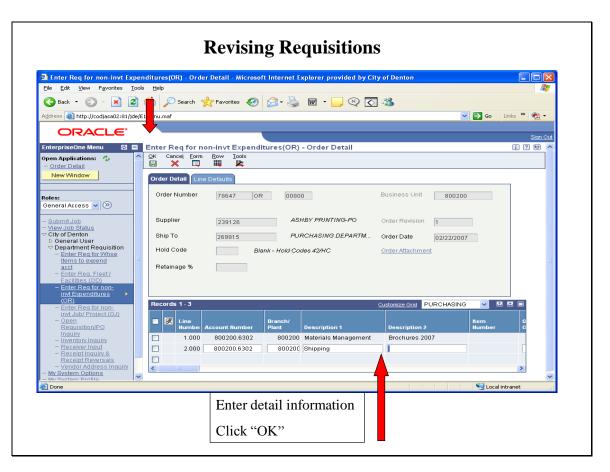
- Changing quantity, unit cost, account number
  - Note: Cannot change UOM
- Add a new line
- Add line attachments
- Cancel a line

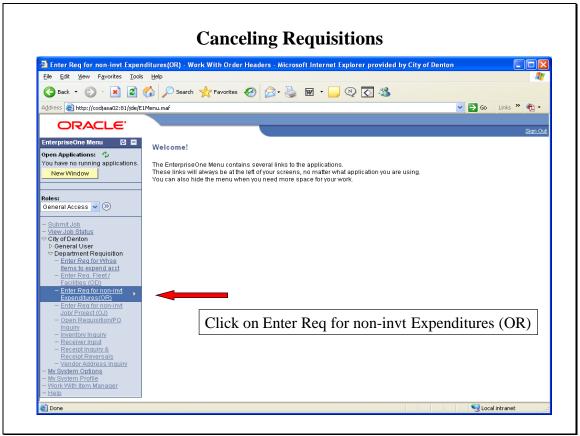
Note: An OR cannot be revised while in the approval process with a hold code of A1 or B1 or a status less than 120, unless the approver rejects the OR. The Materials Management Staff cannot make changes to an OR until the OR is approved and at a status of 110-120.

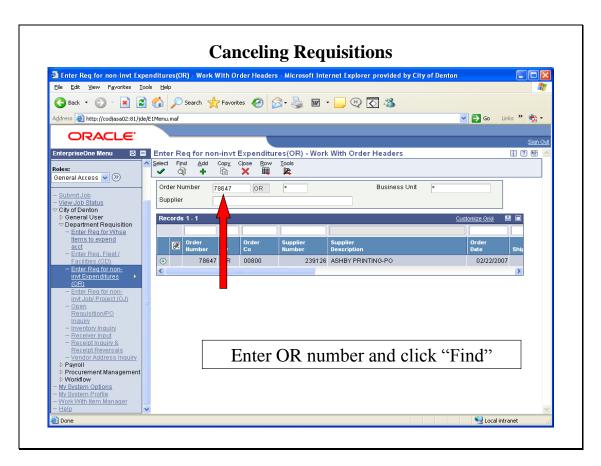


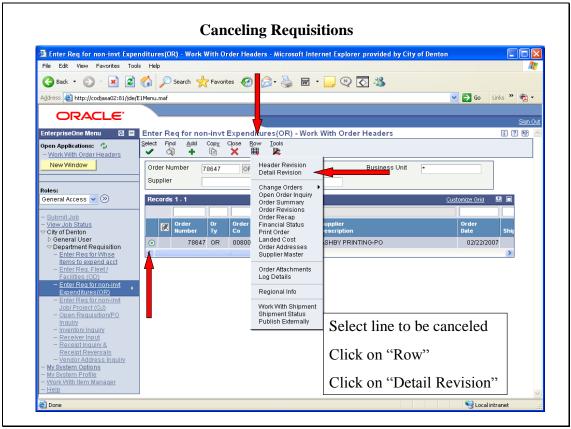


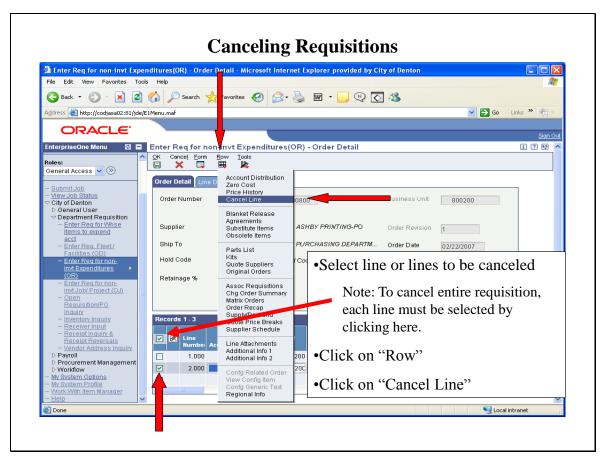


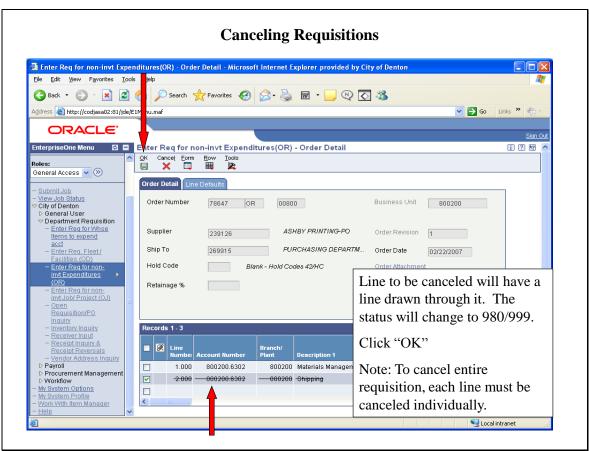


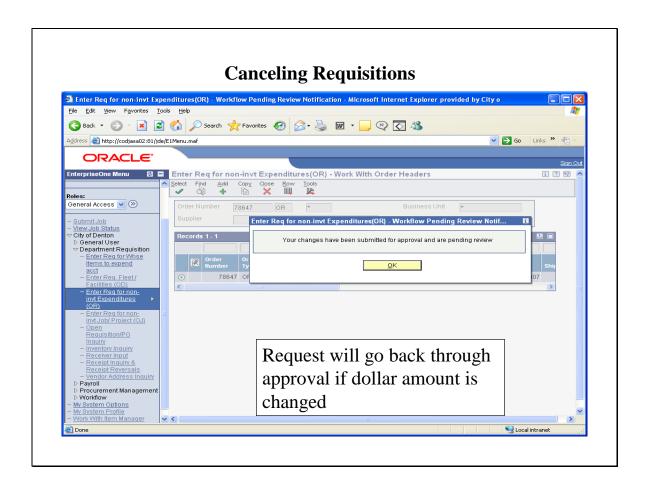








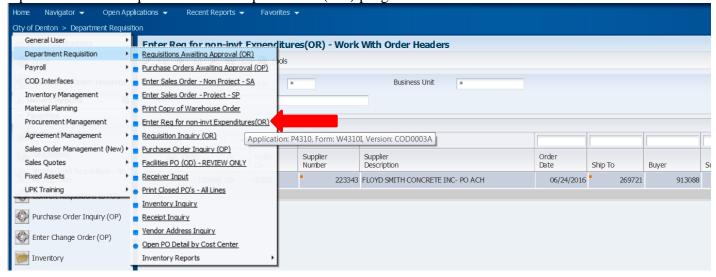




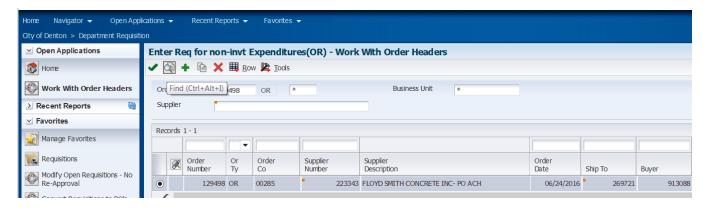
#### **Printing Requisitions**

A requisition (OR) may be printed as an internal document only. Remember and OR is only a requisition, and is not a Purchase Order (OP). The OR should not be given to a supplier/contractor as notice to proceed. To print a copy for your records, use the following process:

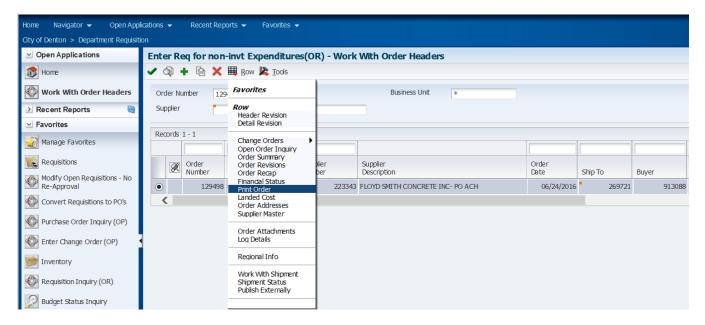
Open the "Enter Reg for non-invnt Expenditures (OR) program:



# Enter the OR number, click (Find)



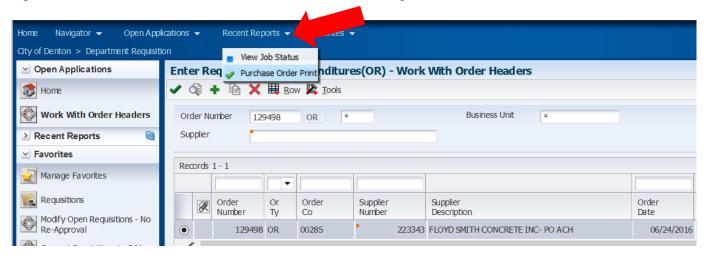
Click (Row), then Print Order.



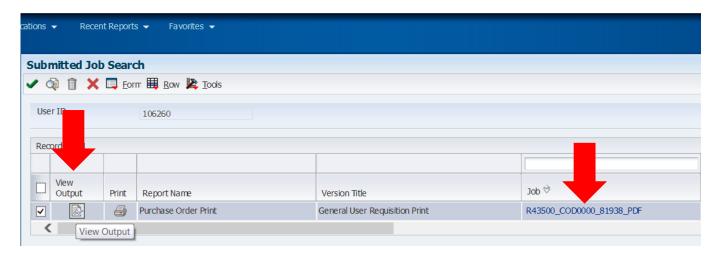
Click 🔲 (OK)



Select Recent Reports from top Menu. The report will be shown, click on the report. However, if numerous reports are show, then choose "View Job Status" to see all reports run:



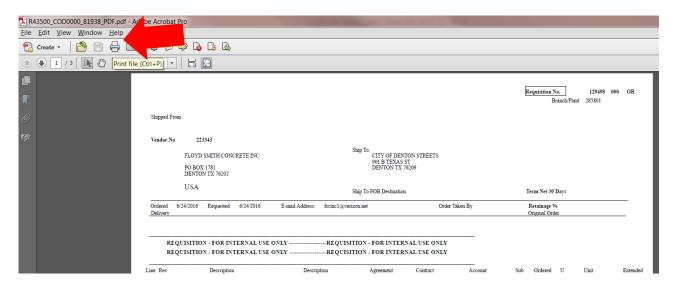
View the output as a PDF document. You may click on "View Output" or click on the job file name:



Once selected, a pop up box will appear, click open.



Adobe Acrobat will open for printing of the document.



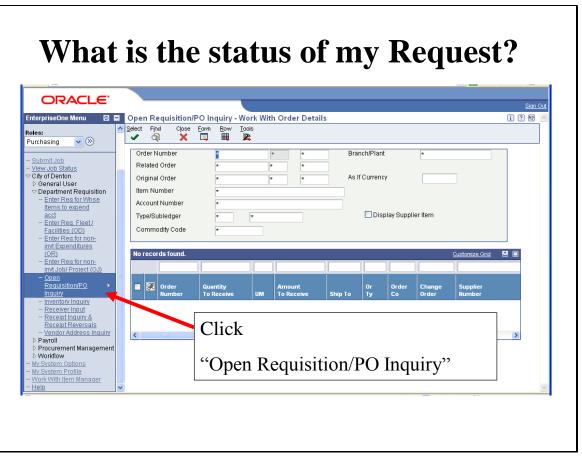
# **Requisition/PO Status**

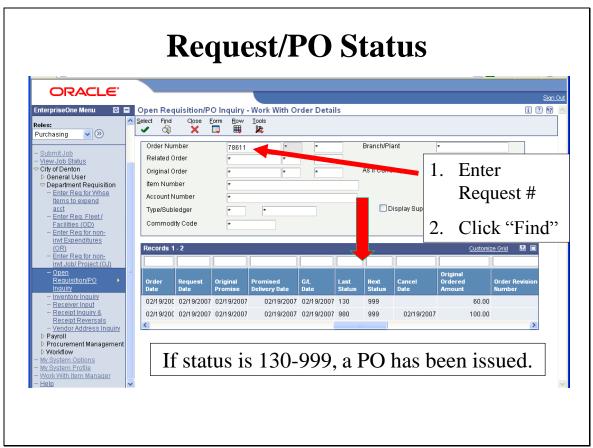
# Reasons why status not advancing beyond 100-110:

- No dollar value entered in unit cost
- Budget Hold
  - Note: If status is not advancing beyond 100-110, check Detail Revision screen to see if request is still on budget hold.
- Not approved by approver in Workflow



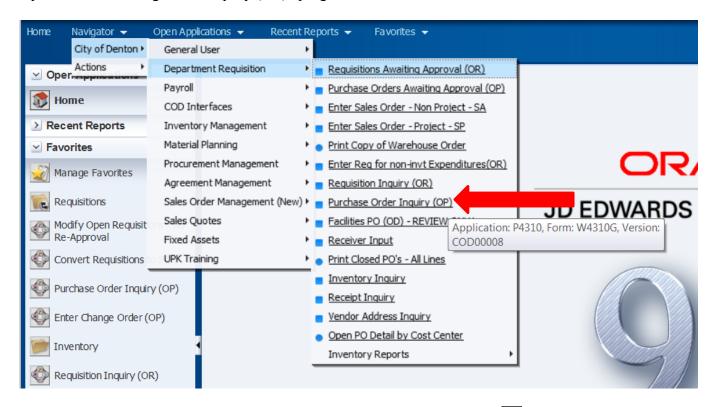
Refer to page 7 of this manual for a list of full status codes.



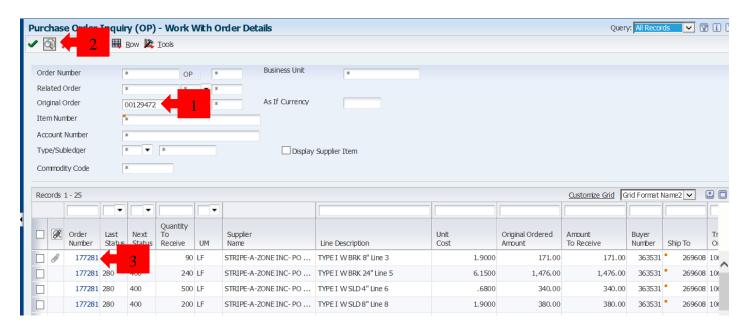


#### PO Number Look up

Open the "Purchasing Order Inquiry (OP)" program as shown below:



(1) Enter the requisition (OR) number in the "original order" field, (2) then select (Find). The PO number is listed under in the "Order Number" column (3). In the sample below, OR 129472 was converted to PO 177281.



## **Receiver Input**

### Partial Receivers

- To receive partial amount & keep PO open, use "1" code in Rec Opt field
- For POs with quantities, change quantity to the actual quantity received
- For POs with lump sum, change dollar amount in the Amount field to actual billed amount

Note: Remaining balance will reflect on PO

### Complete Receivers

- To receive partial amount & close PO, use "7" code in Rec Opt field
- For POs with quantities, change quantity to the actual quantity received
- For POs with lump sum, change dollar amount in both Unit Cost & Amount fields to actual billed amount

Note: Remaining balance will go back into account

## **Receiver Input**

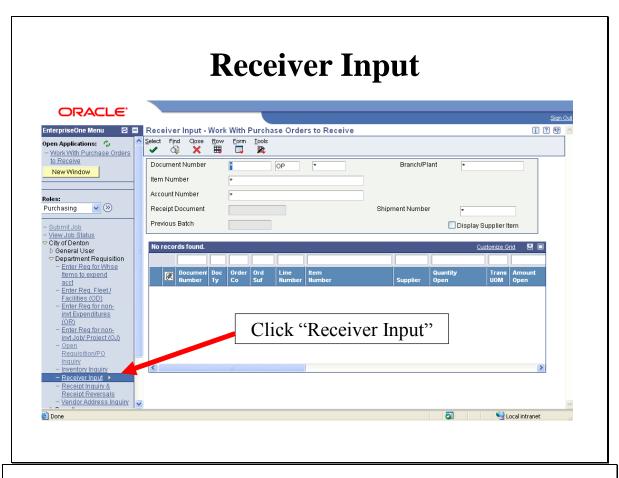
# Complete Receivers (continued)

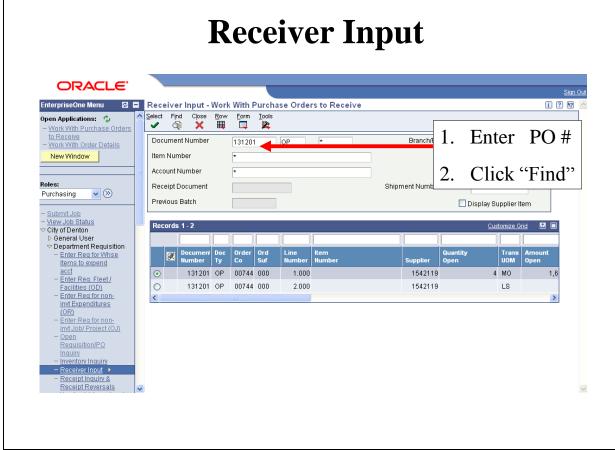
- To receive entire PO, enter 1 or 7 code in Rec Opt field only
- Quantities or lump sum amounts do not need to be changed
- PO will automatically close

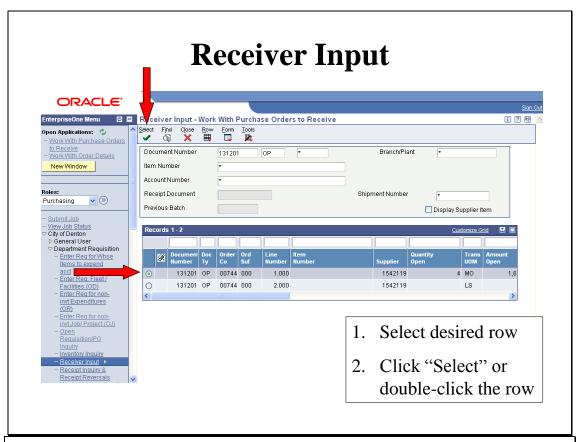
#### **Closing POs**

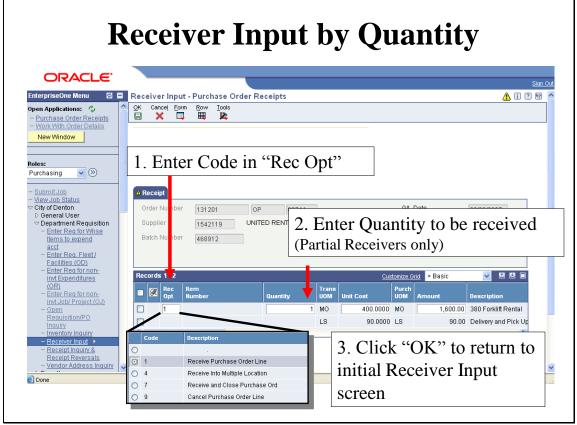
- Use 7 code in Rec Opt field
- Zero out the quantities or lump sum amounts

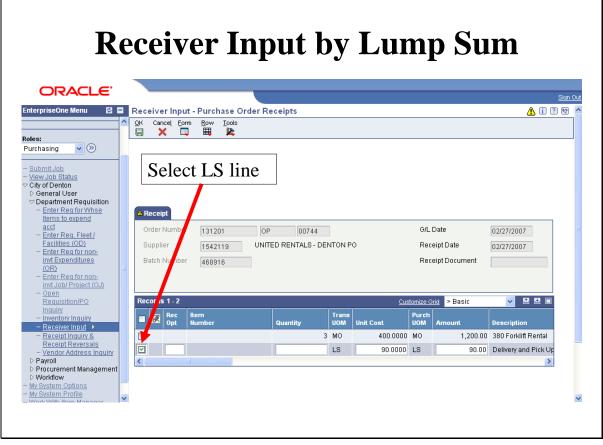
Note: Remaining balance will go back into account(s)



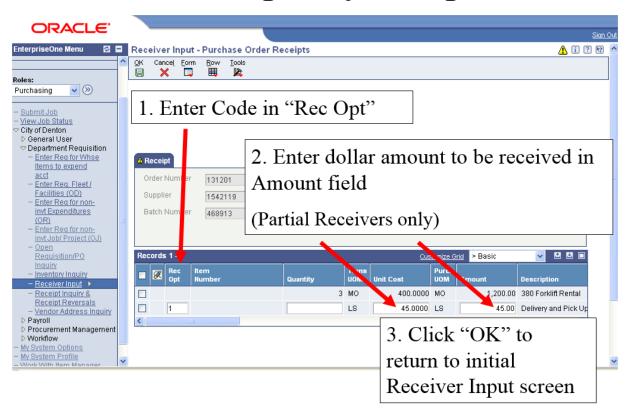


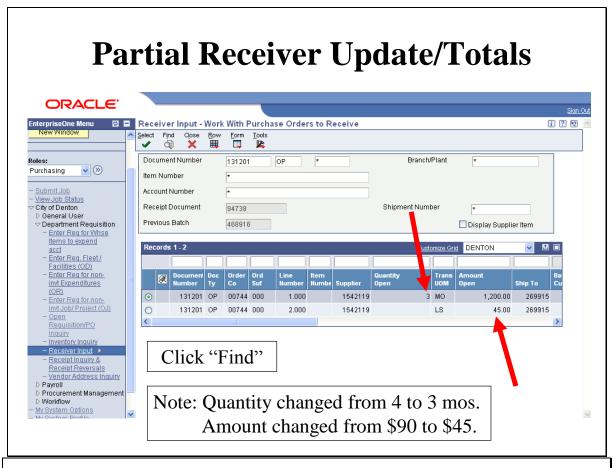


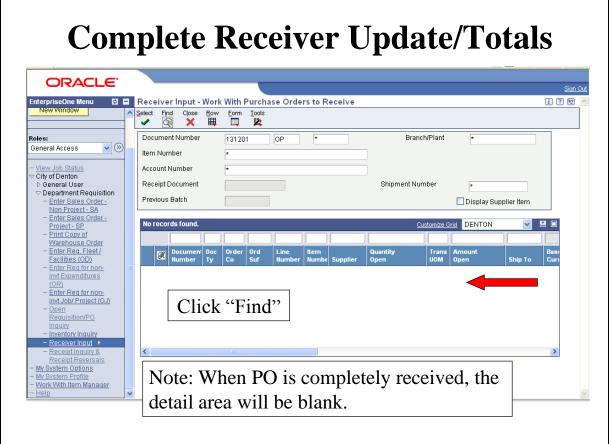


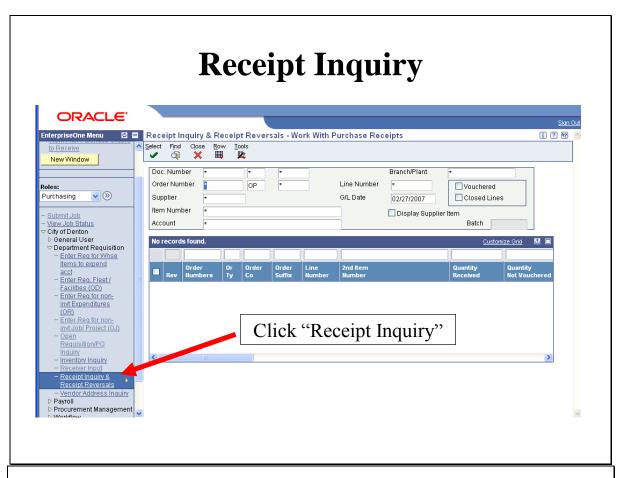


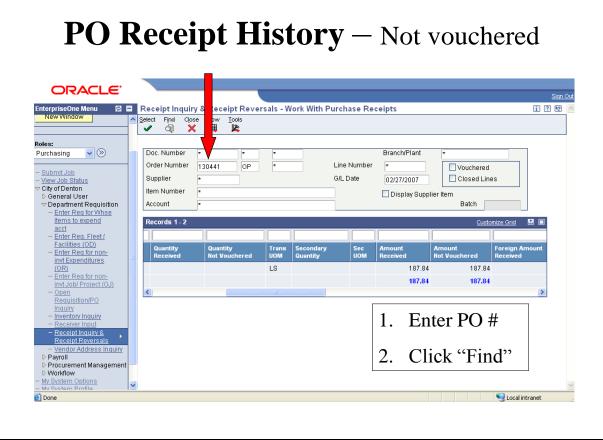
## **Receiver Input by Lump Sum**

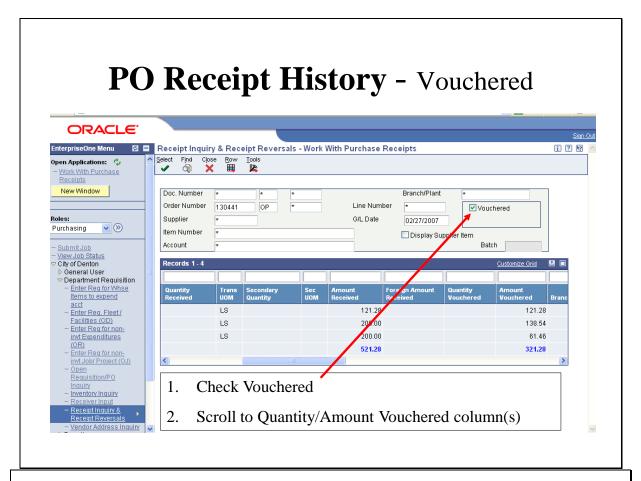


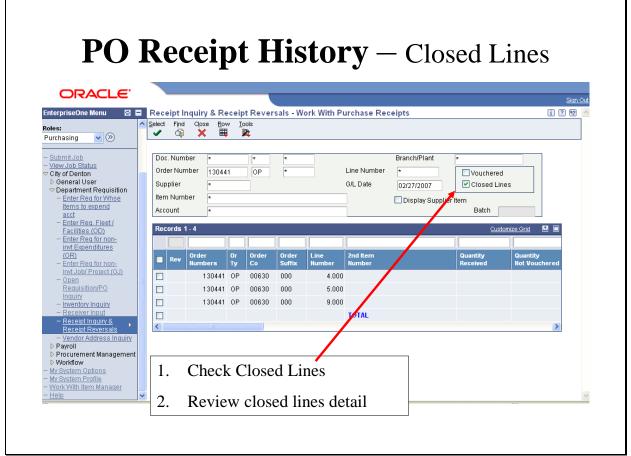












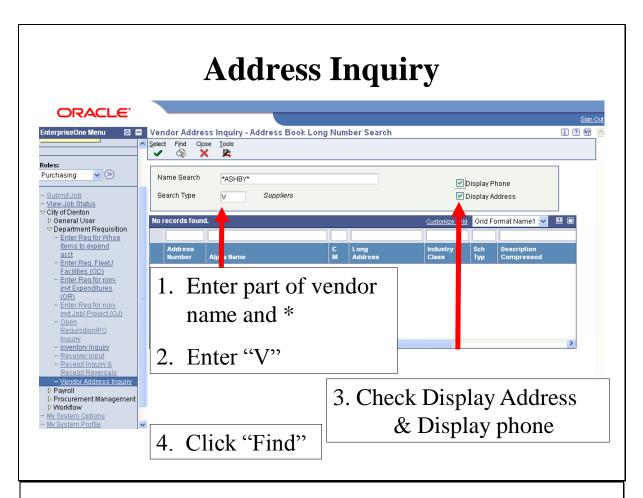
City of Denton
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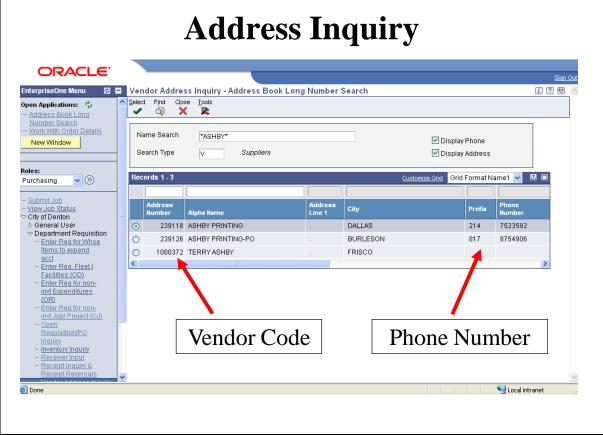
### **Receipt Reversal**

- If a receiver needs to be changed, contact Budget Office for reversal
  - E-mail all receipt reversal requests to Budget Office
    - Include following information in e-mail:
      - PO number
      - Account number
      - Dollar amount that needs to be reversed
      - Quantity that needs to be reversed
      - Date receiver was entered
      - Reason for reversal
      - Name of person who entered receiver
- Receipt reversals will be done after the original receiver is posted to the account. Allow two days for reversal process.



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### **Vendor Address not Listed?**

- New vendor codes are set up by Purchasing
- Download form from intranet
  - Departments/Materials Management/Purchasing Forms
    - Substitute W-9 Form
- PO Address = order processing location
- Remit Address = payment/lockbox location
- Email or interoffice completed form to Purchasing

### **JDE Reminders**

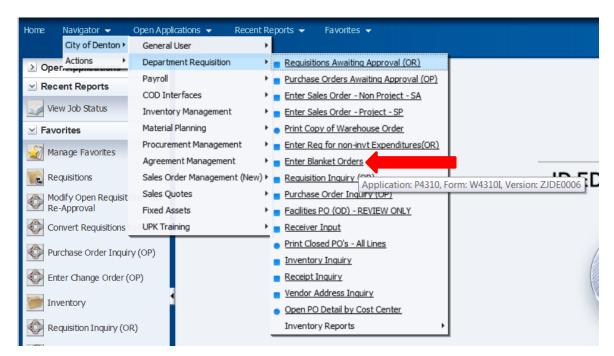
- Always look for Go to End icon to view multiple lines Records 1 10 
   ■
- Be extra careful when entering receivers
- All receiver reversals must be sent to Budget office
- Enter "V" in Search Type when looking up vendor numbers
- Enter "ST" in Search Type when looking up ship to numbers
- Check status codes for requisitions and POs
- To highlight rows, click on desired rows or select all rows
- To revise a PO, e-mail Buyer
  - Include the following:
    - · Dollar amount
    - Account number
    - Reason for revision



### **Blanket Orders (OB)**

Blanket orders (OB) are a tool in JDE to allow for entry of requisitions for contracts that may span over fiscal years. The OB is entered by the using department and the funds are not encumbered, nor are the approvals obtained. The order will remain open, until a buyer converts the detail lines to a PO. When the PO is converted the funds will be encumbered, a budget check will occur as well as approval emails sent. The benefit of a blanket order is that it allows a user to enter orders in advance of the fiscal year and it allows for quick conversion by the buyer. It is imperative that the following process be followed for the efficiencies to be achieved.

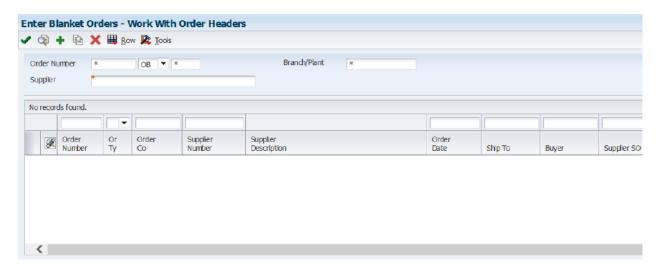
This process will generally occur at the beginning of each fiscal year to process large quantities of orders quickly.



Step 1 – Open the "Blanket Order Entry" program

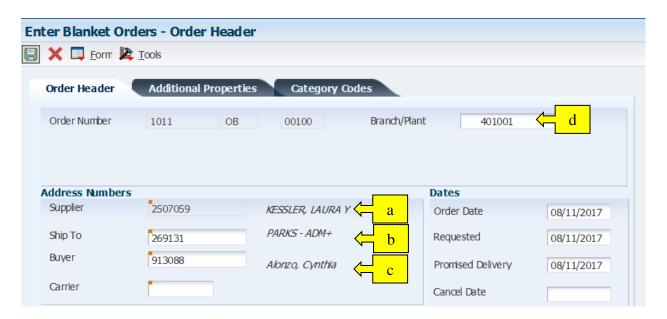
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### Step 2 – Click • (ADD)



#### Step 3 – Enter the header detail

- a. Vendor Number
- b. Ship To Number
- c. Buyer Number
- d. Branch Plant

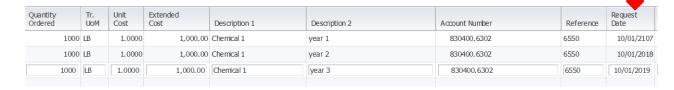


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#### **Step 4 – Enter the line detail**

- a. Quantity Ordered
- b. Unit of measure
- c. Unit cost
- d. Description 1 & 2
- e. Account Number
- f. Reference Code (contract number if applicable)
- g. Request Date\*
- h. Attach documents as needed including but not limited to: quotes, HUB contacts, contract details.

\*Note: It is imperative that for each subsequent fiscal year new lines are added. The Request date should always be October 1 and the year. If there are multiple lines for one fiscal year, they all must be entered for each subsequent year. A sample of the proper data entry is below:



At the beginning of each fiscal year, the buyer will search for all open orders using the date only. For example in the new Fiscal Year 2018-2019, the buyer would search for all open OBs with the date 10/1/2018.

#### Status Codes for Blanket Orders and Corresponding POs

Doc	Last	Next		User Revisions
Type	Status	Status	Description	Allowed?
OB	210	215	Order entered	Yes
OB	215	999	PO Generated/Requisition Closed	No
OP	110	230	PO Generated – Awaiting Approvals	No
OP	230	280	Fully Approved/Ready for Purchasing to PO Print	No
OP	280	400	PO Printed/Ready for PO Receipts	No
OP	400	400	Line Partially Received/Ready for PO Receipts	No
OP	400	999	Line Fully Received/Line Closed	No
OP	980	999	Line Cancelled	No

### **Requisition Approval Process**

In this section, the following topics will be explored:

**Approval with an Email Notification** 

Requisitions Awaiting Approval- Approval Hold (approval without an email)

Requisitions Awaiting Approval - Approve & Bypass Approver

**Requisitions Awaiting Approval- Reject Requisition** 

**Requisitions Awaiting Approval- Reviewing Approval Status** 

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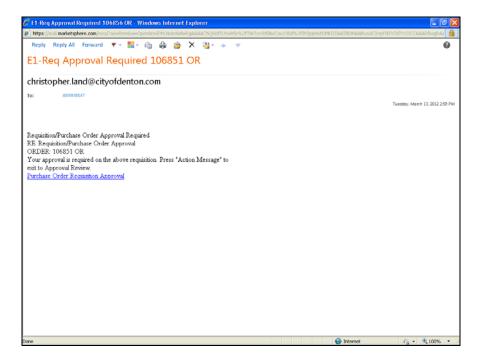
## Requisitions Awaiting Approval - Approve & Release Budget Hold Procedure

There are two ways you can approve an order and release the budget hold. One option is to use the approval email notification link that the system will send you. Another option is by going directly to the Orders Awaiting Approval application.

This document will walk you through the process of approving an order and releasing the budget hold using the email notification link.

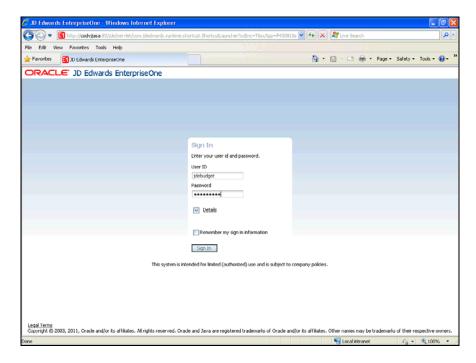
If you are approving an order using the email notification link, note that the system will automatically log you out of JD Edwards once the approval is complete.





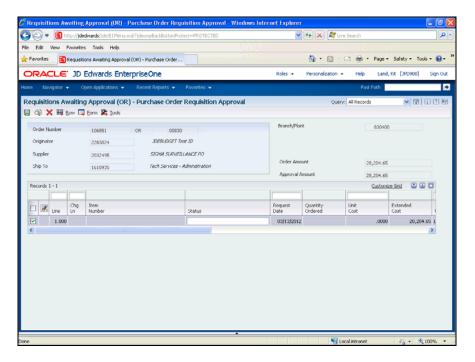
Step	Action
1.	This is an example of the approval email notification that you will receive. When you click the email link, you will be taken to the EnterpriseOne login screen. You will need to enter your sign-on credentials to proceed with the approval process.  Click the Purchase Order Requisition Approval link.
	Purchase Order Requisition Approval
2.	Enter your Username and Password to sign in.



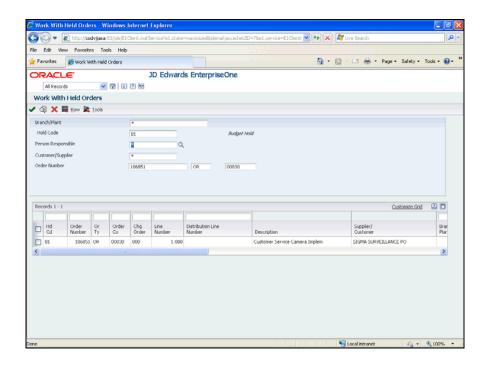


Step	Action
3.	Click the <b>Sign In</b> button.
4.	It is important to first approve the budget before you release the budget hold. These two steps must be performed together, in the same approval login session.  From this form, you can review the order detail lines and determine whether to approve or reject the requisition.



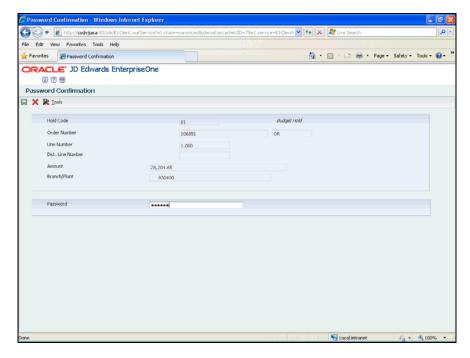


Step	Action
5.	Click the <b>Form</b> button.
6.	Click the Approve menu.  Approve



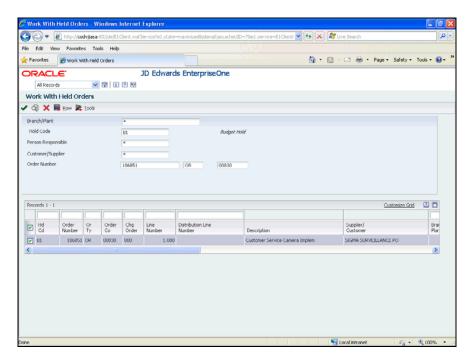


Step	Action
7.	On a multiple-line order, only the lines that are on budget hold will be visible from the <b>Work With Held Orders</b> form.
	It is important to release the budget hold to complete the budget approval process. This allows the system to create the necessary commitment/encumbrance records for the requisition.
	If the requisition has multiple lines that went on budget hold, select the Row of all the lines to release prior to proceeding to the next step.
	Click the <b>Row:1</b> option.
8.	Click the <b>Row</b> button.
9.	Click the Release menu.  Release
10.	Enter the Budget Hold password for this Business Unit.



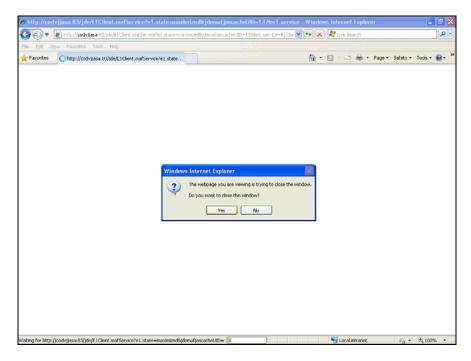
Step	Action
11.	Click the <b>OK</b> button.





Step	Action
12.	You MUST exit out of the approval program to complete the process and allow the system to update the appropriate records with the action just completed. It also triggers the system to send an approval email notification to the first "dollar level" approver.  Click the Close button.





Step	Action
13.	Selecting "No" will not change the outcome. The system will proceed to log you out of JD Edwards.  Click the Yes button.
	Yes
14.	
	End of Procedure.

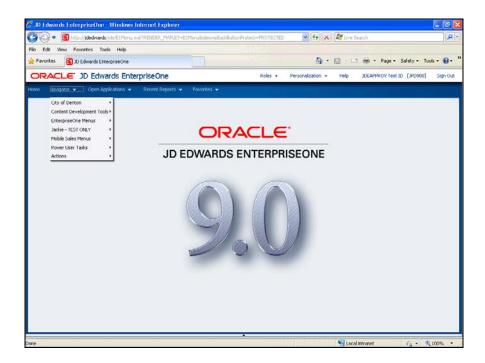
### Requisitions Awaiting Approval - Approval Hold

#### **Procedure**

In addition to being able to access and approve requisitions via the email notification link, you can also access the requisition approval application directly from the EnterpriseOne Menu.

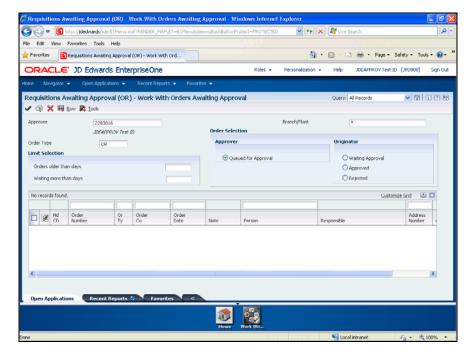
This document will walk you through the process of approving an order by going directly to the Requisitions Awaiting Approval application (Purchase Orders Awaiting Approval for Purchase Orders).





Step	Action
1.	Click the Navigator dropdown button to activate the menu.
2.	Click the City of Denton menu.
	City of Denton
3.	Click the <b>Department Requisition</b> menu.
	Department Requisition *
4.	Click the Requisitions Awaiting Approval (OR) menu.
	Requisitions Awaiting Approval (OR)
5.	Your Address Book number is automatically populated based on your sign-on
	credentials.
6.	If you are the originator of the Requisition, you can locate any requisitions you have submitted that are currently awaiting approval, that have been approved, or that have been rejected.
7.	If you are an Approver, click the <b>Queued for Approval</b> button. This will then display all the orders that are awaiting your approval.
8.	Based on the <b>Order Selection</b> button you have selected, the search will process for either the <b>Approver</b> or the <b>Originator</b> .

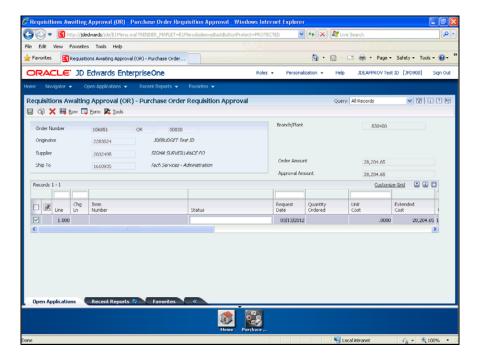




Step	Action
9.	Click the <b>Find</b> button if you wish to display all orders that are awaiting your approval.
10.	If you know the Order you wish to approve, you may enter the order number in the <b>Order Number</b> field.  Enter the desired information into the <b>Order Number</b> field. Enter "106851".
11.	Click the <b>Find</b> button.
12.	Note that Hold Code "A1" indicates that the order is on a "dollar level" Approval Hold as opposed to "B1" which indicates a Budget Hold.  Click the Row:1 option.
13.	Click the <b>Row</b> button.
14.	Click the Approval Review menu.  Approval Review

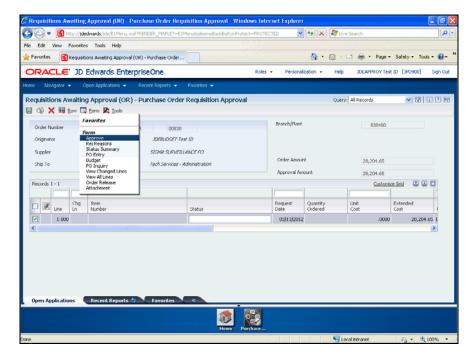


Step	Action
15.	If you were approving this order using the email notification link, the system takes you directly to this form.
	Use this form to review the order and determine whether to approve or reject the order.
	In this document, we will work with Approving the order.



Step	Action
16.	Click the <b>Form</b> button.





Step	Action
17.	Click the <b>Approve</b> menu.  Approve
18.	You <b>MUST</b> exit out of the approval program to complete the process and allow the system to update the appropriate records with the action just completed. If additional approvals are required, it will trigger the system to send an approval email notification to the next "dollar level" approver.  Click the <b>Close</b> button.
19.	End of Procedure.

## Requisitions Awaiting Approval - Approve & Bypass Approver **Procedure**

When an approver is unavailable, whether due to illness or vacation, it may be necessary for a person with a higher dollar-level approval authority to bypass those with lower dollar-level approval authority within the same Approval Route. This ensures that the requisition continues with the process without further delay.

It is the Requisitioners responsibility to monitor the progress of the requisitions he/she originated. If an approval bypass is necessary, the Requisitioner must notify the approver who will perform the "bypass", providing him/her with the Order Number(s).

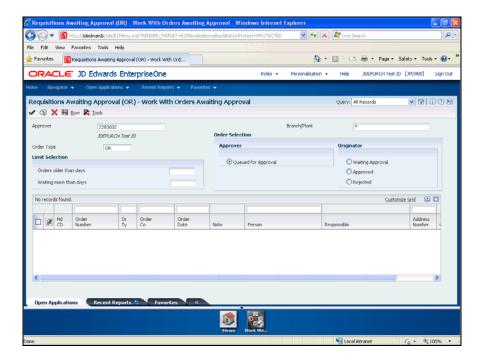


This document will walk you through the process of approving an order that is awaiting approval by bypassing approvers with lower dollar-level approval authority.



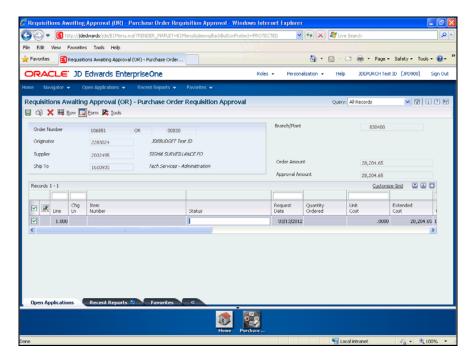
Step	Action
1.	Click the <b>Navigator</b> dropdown button to activate the menu.
2.	Click the City of Denton menu.  City of Denton
3.	Click the <b>Department Requisition</b> menu.  Department Requisition
4.	Click the Requisitions Awaiting Approval (OR) menu.  Requisitions Awaiting Approval (OR)



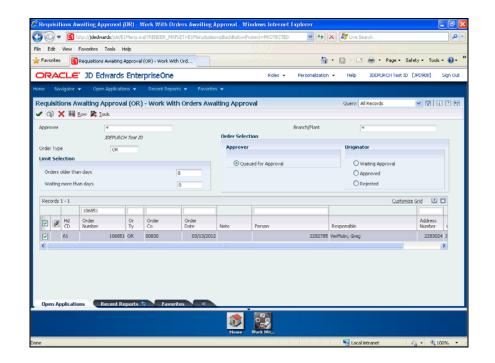


Step	Action
5.	When bypassing an approver, because the requisition is not in your Queued for Approval queue, you must enter an asterisk in the the <b>Approver</b> field.
	Enter the desired information into the <b>Approver</b> field. Enter "*".
6.	Click the <b>Find</b> button.
7.	Enter the desired information into the <b>Order Number</b> field. Enter "106851".
8.	Click the <b>Find</b> button.
9.	Click the <b>Row:1</b> option.
10.	Click the <b>Row</b> button.
11.	Click the Approval Review menu.  Approval Review
12.	Use this form to review the order and determine whether to approve or reject the order.
	In this document, we will work with approving the Requisition.





Step	Action
13.	Click the <b>Form</b> button.
14.	Click the Approve menu.  Approve





Step	Action
15.	To ensure that the approval bypass was successful, click <b>Find.</b>
	If the order requires additional approval, the Name and Address Book number of the next approver will be displayed on this form.
	Click the <b>Find</b> button.
16.	
	End of Procedure.

#### Requisitions Awaiting Approval - Reject Requisition

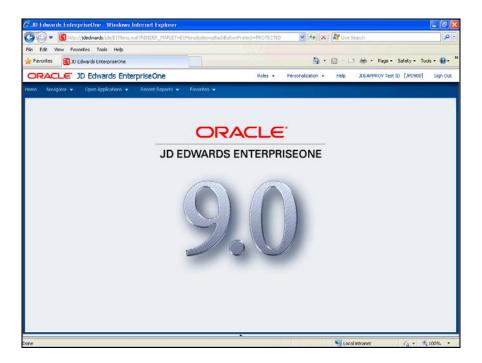
#### Procedure

There are two standard reasons why a purchase request is rejected. One is to allow the Requisitioner to modify the Requisition to reflect the changes required. The other is to reject it because the purchase request has been denied. In this case, the Requisitioner typically cancels the order. It is important to cancel the order/order detail lines to allow the system to release the commitments/encumbrances.

In addition to being able to access and reject requisitions via the email notification link, you can also access the requisition approval application directly from the EnterpriseOne Menu.

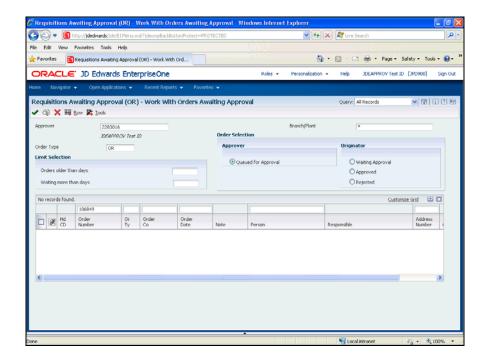
This document will walk you though the process of rejecting an order for modification by going directly to the Requisitions Awaiting Approval application (Purchase Orders Awaiting Approval for Purchase Orders).





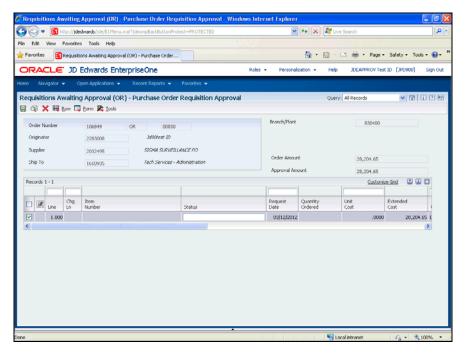
Step	Action
1.	Click the <b>Navigator</b> dropdown button to activate the menu.
2.	Click the City of Denton menu.
	City of Denton
3.	Click the <b>Department Requisition</b> menu.
	Department Requisition
4.	Click the Requisitions Awaiting Approval (OR) menu.
	Requisitions Awaiting Approval (OR)





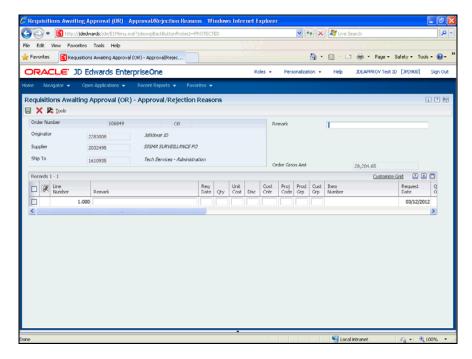
Step	Action
5.	Enter the desired information into the <b>Order Number</b> field. Enter "106849".
6.	Click the <b>Find</b> button.
7.	Click the <b>Row:1</b> option.
8.	Click the <b>Row</b> button.
9.	It is important to go to "Approval Review" first when rejecting an order for modification. This action will take you through the proper forms in the correct sequence.
	Click the <b>Approval Review</b> menu.
	Approval Review
10.	If you were rejecting this order using the email notification link, the system takes you directly to this form.
	Use this form to review the order and determine the changes required.





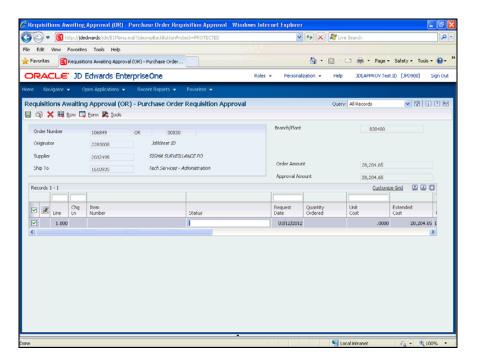
Step	Action
11.	Click the <b>Form</b> button.
12.	It is important to follow the next steps in the proper order. Deviating from this sequence may cause a rejection email notification to be sent to the Requisitioner before the rejection process is complete.  Click the <b>Rej Reasons</b> menu.  Rej Reasons
13.	Select a reason for rejecting the order detail line by placing an 'X' in the field pertaining to the reason, when applicable. This allows the Requisitioner to easily identify the changes required.  On multiple-line Requisitions, select the lines you wish to reject.





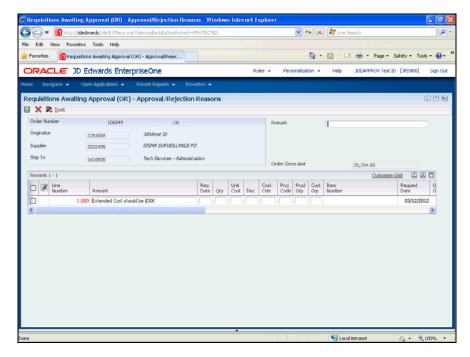
Step	Action
14.	Use the <b>Remark</b> field on the order detail line to provide additional information on the rejection reason/changes required specific to the order detail line. Otherwise, use the <b>Remark</b> field in the Header section of this Form if the rejection reasons/changes required, apply to all the lines on the order.  Enter the desired information into the <b>Remark</b> field. Enter " <b>Extended Cost should be \$30K</b> ".
15.	Click the <b>OK</b> button.





Step	Action
16.	Now that you have entered the rejection reason, the Requisition is ready for rejection.
	Click the <b>Row</b> button.
17.	Click the <b>Reject</b> menu.

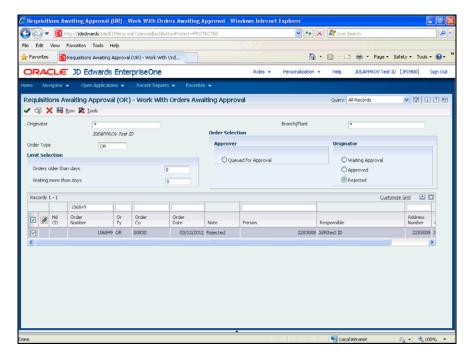




Step	Action
18.	To complete the rejection process, click <b>OK.</b> This action will trigger a rejection email notification to be sent to the Requisitioner.
	When an order is rejected, the system will update the Next Status of the order detail line back to '100'. This allows the Requisitioner to modify the order and re-submit it with the changes.
	On multiple-line Requisitions, <b>ALL</b> the order detail lines will be updated to '100' regardless of whether or not the line was rejected.
	Click the <b>OK</b> button.

## **Training Guide City of Denton UPK**





Step	Action
19.	Click the Close button.
20.	End of Procedure.

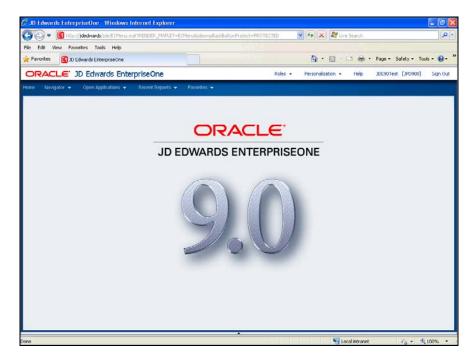
### Requisitions Awaiting Approval - Reviewing Approval Status

#### **Procedure**

While the Requisition is awaiting approval, as the Requisitioner, you may wish to determine the status of your order. If you are an Approver, you may wish to review approval and/or rejection actions from other approvers.

This document will walk you through the process of reviewing the progress of a requisition that is awaiting approval.

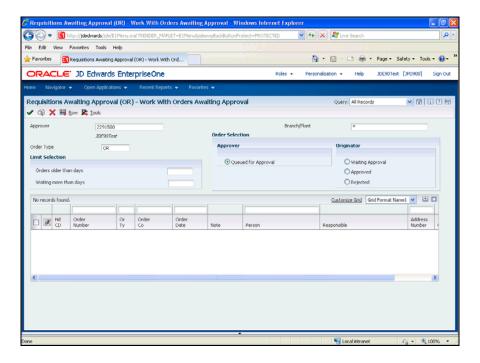




Step	Action
1.	Click the <b>Navigator down arrow</b> dropdown button to activate the menu.
2.	Click the City of Denton menu.  City of Denton
3.	Click the <b>Department Requisition</b> menu.  Department Requisition
4.	Click the Requisitions Awaiting Approval (OR) menu.  Requisitions Awaiting Approval (OR)

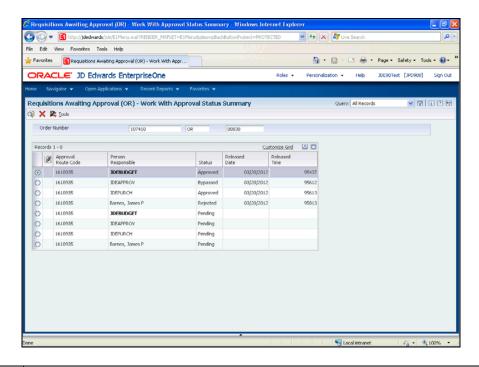
## **Training Guide City of Denton UPK**





Step	Action
5.	Click on the Waiting Approval button if you are the Originator of the requisition.
	If you are an Approver, click the <b>Queued for Approval</b> option.
	Based on your sign-on credentials, your Address Book number will be automatically populated in the <b>Approver</b> field.
	Click the Waiting Approval option.
6.	This form will then display all the Requisitions you created that are awaiting for approval.
	If you wish to review the approval status of a specific order, you may enter that order in the <b>Order Number f</b> ield.
	Click in the <b>Order Number</b> field.
7.	Enter the desired information into the <b>Order Number</b> field. Enter "107418".
8.	Click the <b>Row:1</b> option.
9.	Click the <b>Row</b> button.
10.	Click the <b>Status Summary</b> menu.  Status Summary

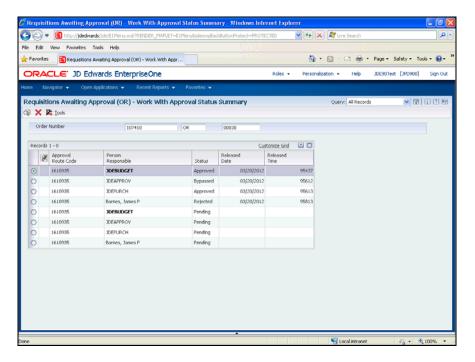




Step	Action
11.	The <b>Work with Approval Status Summary</b> displays all the approval actions that have taken place on a specific Requisition including the Date and Time each action occurred. In this example:
	<b>Line 1</b> indicates that JDEBUDGET approved the budget and released the Budget Hold.
	<b>Line 3</b> reflects that JDEPURCH, an approver with a higher dollar-level approval authority than JDEAPPROV, bypassed JDEAPPROV.
Line 4 indicates that James P. Barnes rejected the order.	
	The remaining lines reflect the new approval requirements after the Requisitioner modified the order and re-submitted it with changes.

## **Training Guide City of Denton UPK**





Step	Action
12.	Once you have completed your review, you may exit out of the application.
	Click the Close button.
13.	
	End of Procedure.

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### **Inventory Requisition Entry Process**

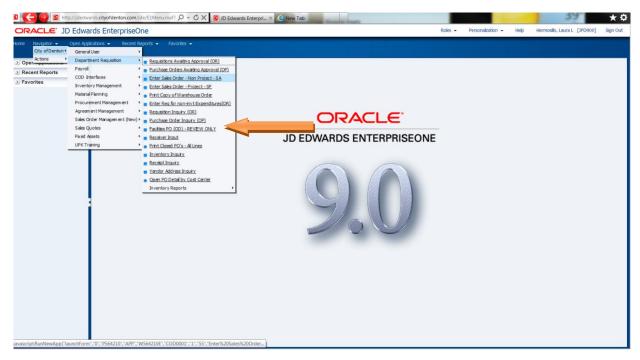
The City of Denton operates a centralized warehouse or Distribution Center (DC) that stocks many products used by field personnel and City office staff. The DC Staff manages the inventory to ensure products are available when needed by internal customers and seeks to have contracts in place for the supply of the goods. This ensures continuity of supply and provides the best value to the City. Users are encouraged to order goods remotely through JDE for will call pick up or delivery by the City's Courier. The DC is located at 901B Texas Street in the Service Center complex. For questions, please contact DC staff at X-8437.

The DC has two main order types. The SA is used for non-project account numbers and the SP is used for project account numbers.

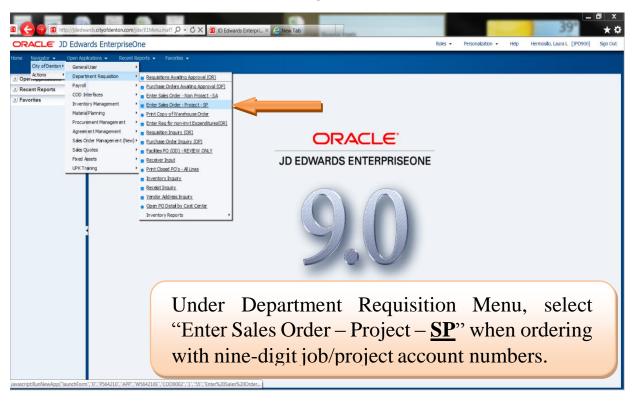
Non-project account numbers have a six digit prefix and job account numbers have a nine digit prefix.

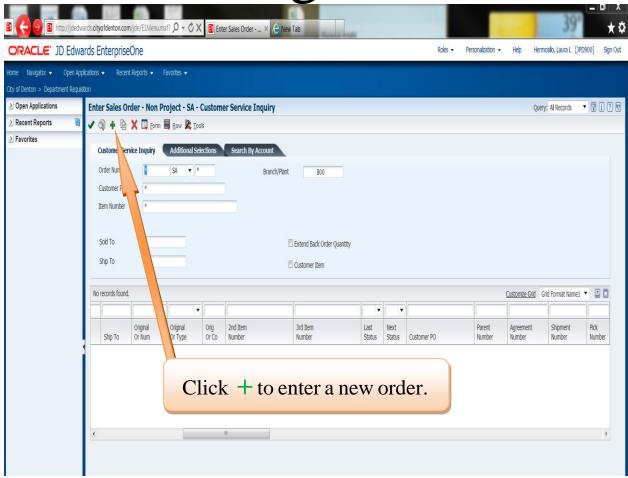
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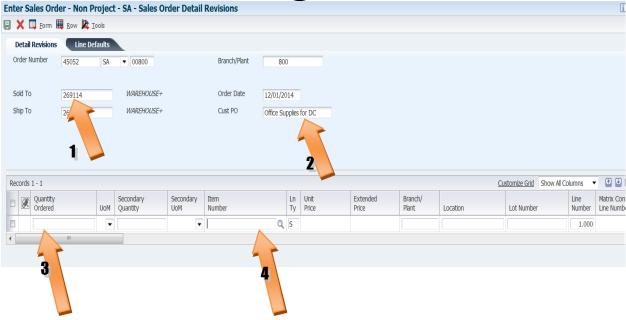
#### Entering a Sales Order (SA/SP)



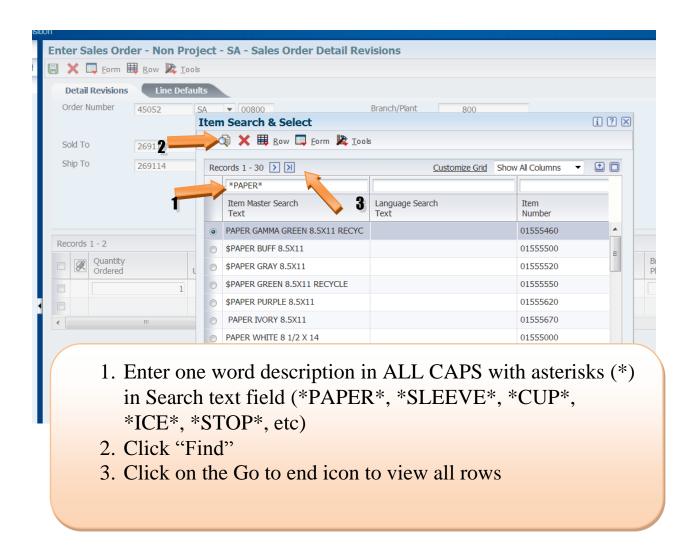
#### -or-

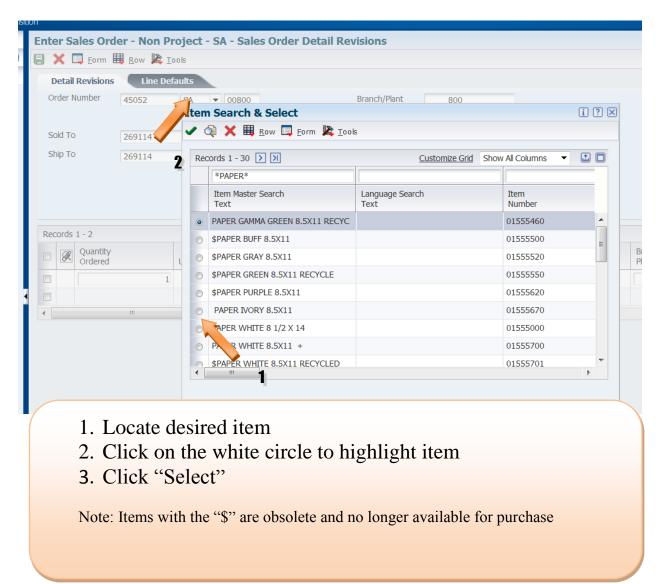


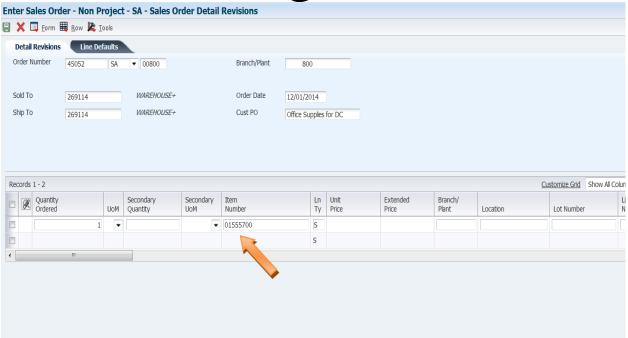




- 1. Enter your department's Ship To number in Sold To field
- 2. Add description (Office Supplies, John Doe, Water Distribution)
- 3. Click on Quantity Ordered
- 4. Click on search icon to locate item number

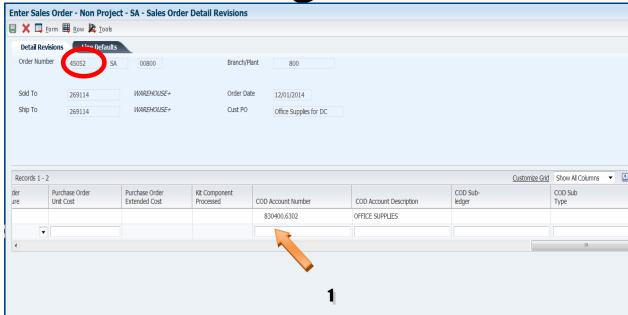






Item number will appear in Item Number field



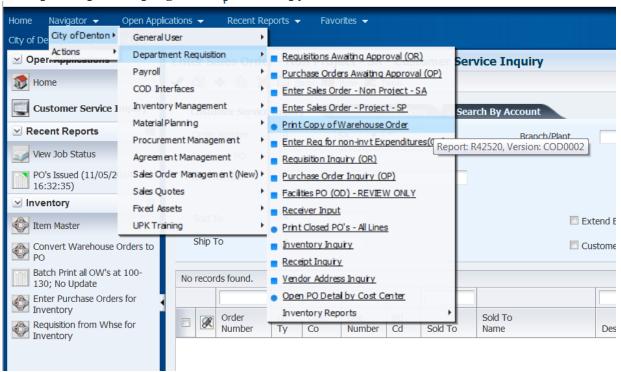


- 1. Tab to COD Account Number and enter your department's account number
- 2. Enter COD Subledger Number and COD Sub Type (DME only)
- 3. Arrow down to next line
- 4. For additional items, scroll back to beginning of row and repeat the same steps (quantity, item number, account number, arrow down)
- 5. When finished, click "OK"

Note the Sales Order number is located in the red circle

#### **Printing a Copy of the Sales Order**

Step 1 - Open the program to print a copy of a warehouse order.

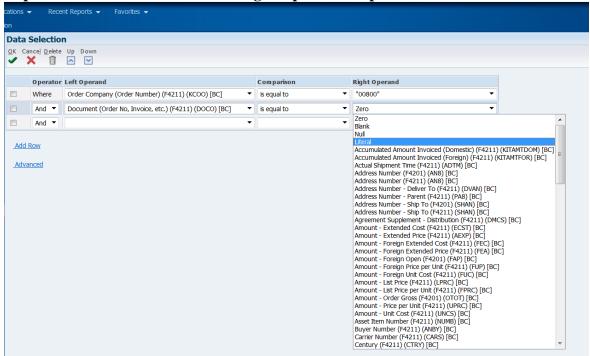


Step 2-Check "Data Selection" then click [35] (SUBMIT)



#### Printing a Copy of the Sales Order (continued)

Step 3- Choose "Literal" from the Right Operand drop down menu.



Step 4- Enter the Sales Order Number in the "Literal Value" and click (OK)



#### Printing a Copy of the Sales Order (continued)

#### **Step 5 – Locate the Report**

From the Recent Reports drop down menu at the top, the report will show. Click on the "print pick slips" report.

Note: The report will also be available in the Quick Menu on the left



#### **Step 6- Open the Report**

Check the box

Click (SELECT) and a PDF file will open

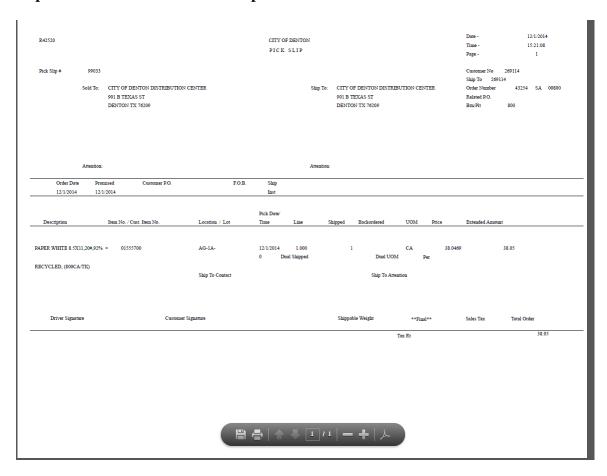
Shortcut: Click "View Output" or the Job report name to open the file as well.



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### Printing a Copy of the Sales Order (continued)

#### Step 6 -View and Print the Pick Slip

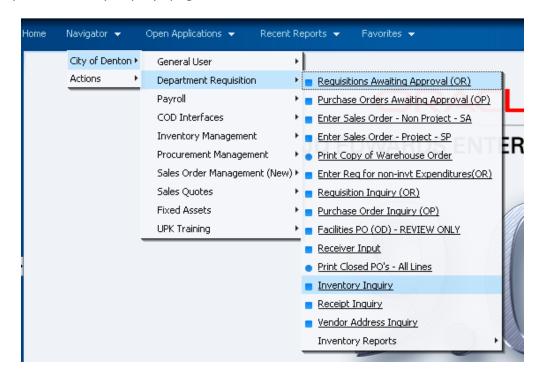


# How to View Photographs for Distribution Center Inventory Items

There are several ways to locate photographs for inventory items; however, this guide only shows two of the most common ways: 1) locate via "Inventory Inquiry" screen or 2) locate via the "Enter SO - SA" or "Enter SO - SP" screens.

#### **Method 1: Inventory Inquiry**

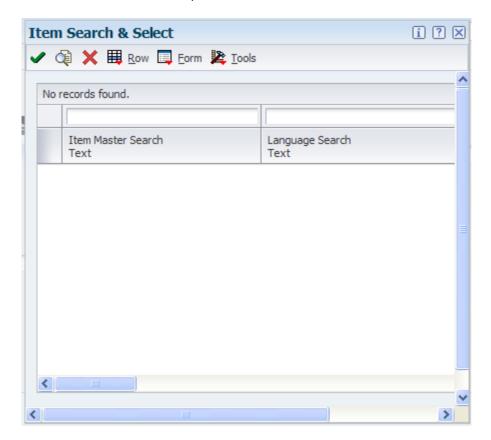
1. Open "Inventory Inquiry" page.



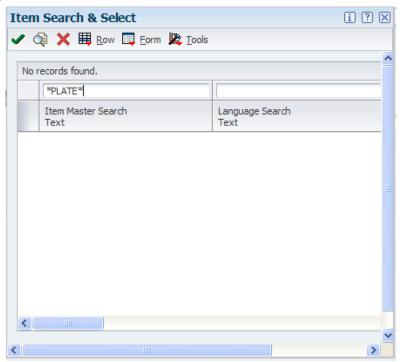
2. Click once inside the "Item Number" field and a magnifying glass icon will appear on the right side of the field. Click on the magnifying glass icon.



3. An "Item Search & Select" box will open.



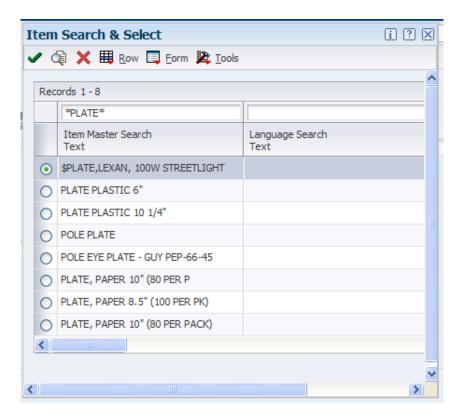
4. Type a portion of the item's description, <u>in all caps</u>, with asterisks placed **before** and **after** the search text.



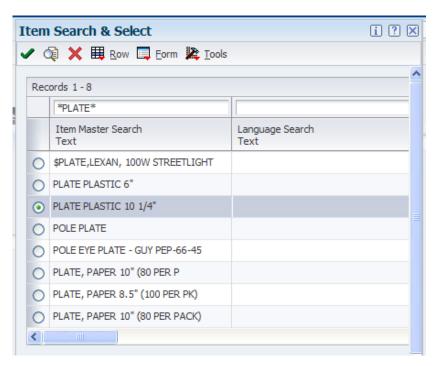
5. Click Find.



6. A list of items should appear.



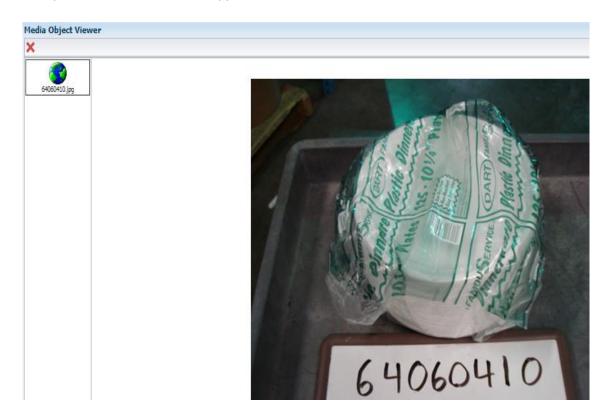
7. Select an item.



8. Click Row. Scroll down to "Attachment" and click.

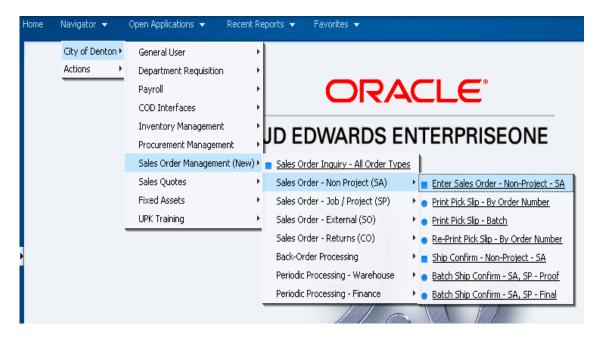


9. A picture of the item should appear.

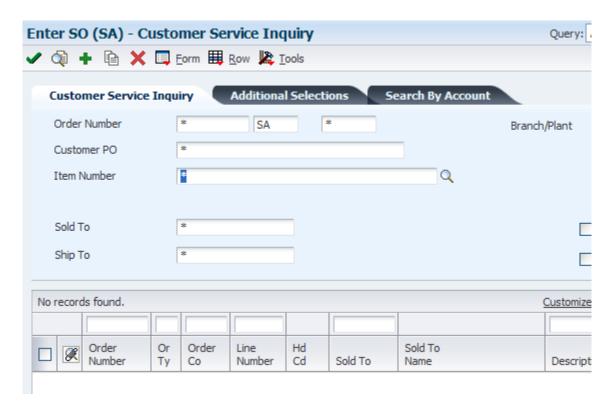


#### Method 2: "Enter SO - SA/SP".

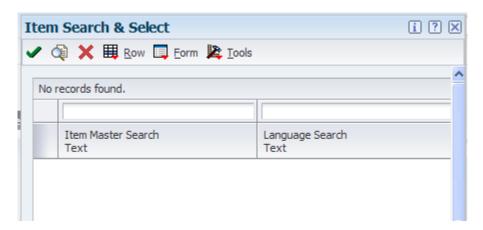
1. Open "Enter SO - SA" or "Enter SO - SP" page.



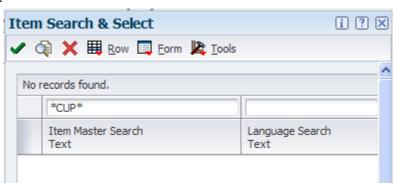
1. Highlight the asterisk located in the "Item Number" field, and a magnifying glass icon will appear on the right side of the field. Click on the magnifying glass icon.



2. An "Item Search & Select" box will open.



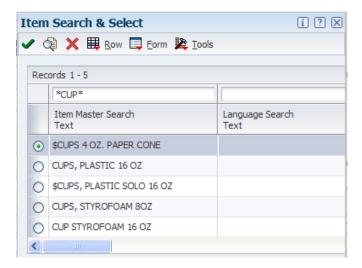
3. Type a portion of the item's description, <u>in all caps</u>, with asterisks placed **before** and **after** the search text.



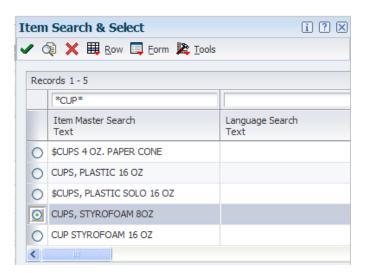
4. Click Find.



5. A list of items should appear.



6. Select an item.



7. Click Row. Scroll down to "Attachment" and click.



8. A picture of the item should appear.



## **OR/OP Troubleshooting Guide**

Issue	Possible Solution
I can't log into JDE	Contact the Help Desk at X-8300 for assistance
My OR hasn't been processed	What is the status of the request? Check the status to see where
into a PO	your request is in the process.
I entered and OR, but made a	An OR cannot be modified while in the approval process (hold
mistake. It's currently the	code A1 or B1) by any staff member, not even the Purchasing
approval process with a hold	Staff. The approver needs to reject the requisition. This will
code of A1 or B1.	change the status to 110-100 and allow the user to revise the
	requisition in the OR entry Program.
I can't receive a line against a	What is the status of the PO line? It is at a status that is
PO	receivable? Is there an agreement number entered for a non-
	inventory PO? If so, the buyer will need to remove the
	agreement number from the PO.
I can't receive against a PO	If you are trying to receive a line at 280-400 but it doesn't show
and the status is receivable	in the receiver screen and the PO isn't on budget hold (B1)
	status, it may need to be cleared from budget hold by the Budget
I made a mistale with	Office. Contact the Budget Office for assistance
I made a mistake with	The Budget Office Staff must reverse the receipt. Email your
receiving a line, how do I reverse the line?	Budget Liaison for assistance.
I need to revise a PO	Email the buyen that issued the DO with the quantity dellar
I need to revise a PO	Email the buyer that issued the PO with the quantity, dollar, part numbers, descriptions, account number and reason for the
	revision. Only the buying staff can modify a PO once issued.
When looking up an inventory	All data in the Inventory system is case sensitive and must be
item in the search, no results	in all caps.
are returned	in an caps.
I can't locate the approval	An email is not necessary to approve a requisition. An approver
email to approve a requisition	can log into JDE and approve using the process outlined in the
(OR)	Requisition Approval Process Section of this guide.
(OR)	requisition reprieval riocess occurr of this guide.

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### **Quick Tips**

JDE does have many short cuts and quick tips to create efficiencies for the user. These tips may assist the user when searching, entering data or opening programs.

#### **Search Symbols**

When searching for items in JDE various symbols can be used in search boxes or the Query by Example (QBE) boxes.

*	Wild Card
>	Greater than
<	Less than
!=	Not equal to
<=	Less than or equal to
>=	Greater than or equal to

#### **Customize Grids**

Like Microsoft Excel, the gridlines in JDE programs can be adjusted in size and location. After the adjustments are made, it's imperative to save the settings for use when the user opens the program again.

*Column Width* - Adjust the width by hovering over a line until the double arrow appears and clicking and holding the left mouse button to drag the column width.

*Column Rearrangement* - The columns can be rearranged by holding the left mouse button on a column and dragging the column to the new location. Release the mouse button for placement.

Hiding a Column- A column can be hidden by right clicking on a column name, then hide.

Once all the columns have been adjusted, click to save the settings. You will be prompted to name the grid settings. At any time you can use the drop down menu to revert to the original grid format. You can set up various grids to fit your specific needs.



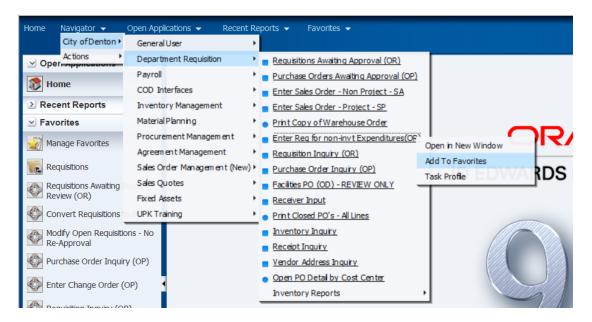


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#### **Ouick Menu**

Often the user opens the same program on a routine basis. Rather than navigating through the menus each time, a quick menu can be set up for the programs most often utilized.

Locate the desired program through the menus. Right click on the program and choose "Add to Favorites".



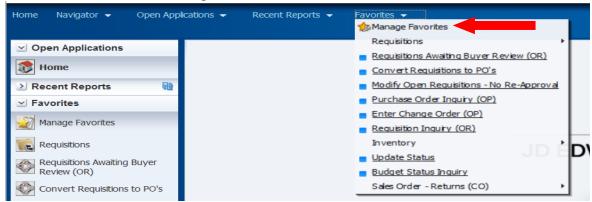
JDE will offer the user the opportunity to rename the program. It's highly recommended to keep the standard name to ensure consistency.

The new menu items will appear in the "Favorites" quick menu. In the sample above the quick menu is on the left panel.

The Quick Menu can be moved to the left, right, top or bottom of the screen. Simply left click and hold the mouse over the "Open Applications" and drag to the desired location.

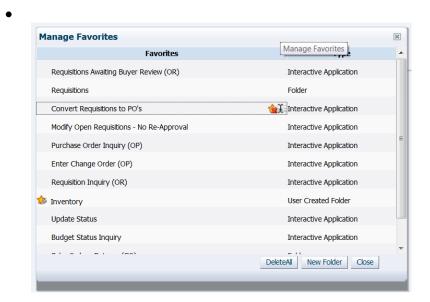
#### **Manage Favorites**

Users can customize and arrange favorites as needed. Simply choose "Favorites" from the top of the screen and select "Manage Favorites"



The Manage Favorites Box will appear (shown below).

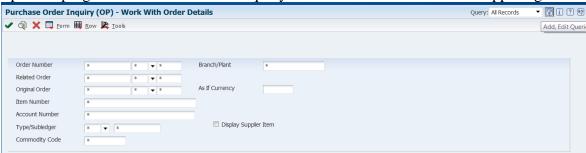
- The rows can be rearranged to reorder the programs by holding the left mouse button and dragging the program to the desired location.
- New Folders can be created to group like programs together. In the sample below,
   "Inventory is a user created folder.
- Click on the icon to delete a program from favorites.
- Click close at the bottom of the box when complete.



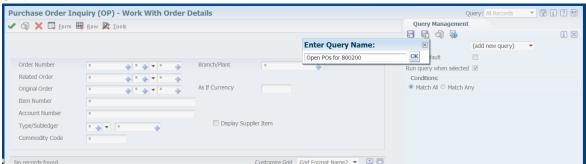
#### Query

A query can be used to retrieve data that is frequently searched by the user. In the example below, a query used to find open PO's for a specific Home Business Unit (HBU) or Branch/Plant.

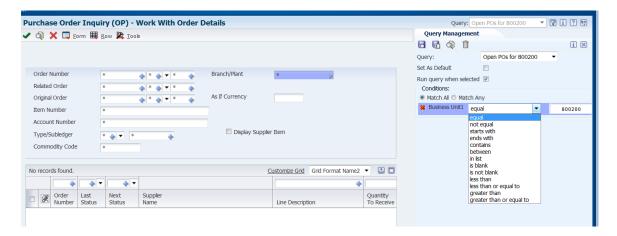
Open the program in JDE in which the query is needed and click in the upper right corner.



Click on to save the new query name. Enter a Query name in the box provided and click OK.



Search boxes with the "+" can be added to the query. Simply click on the box and it will move the search box to Query Management. Then you can choose the data retrieval type and then enter the search data. In the example below, the Branch/Plant is set to equal 800200.

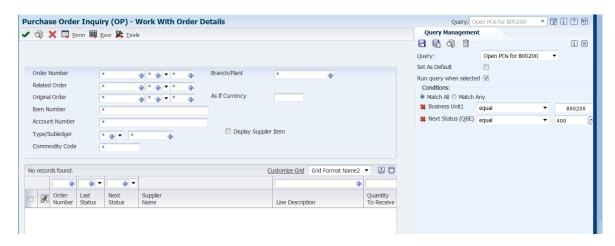


To query for all open PO's, add "Next Status" equal to "400" as shown below.

Click to save the query, or

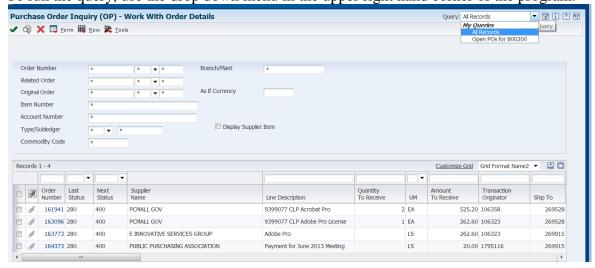
Click to run the query and review the results, or

Click to exit the Query Management function



The query can be set up to run as a default or when selected by checking the appropriate box. If you choose default, the query will automatically run each time you open the program. In the sample provided above, the query will be run when selected.

To run the query, use the drop down menu in the upper right hand corner of the program.

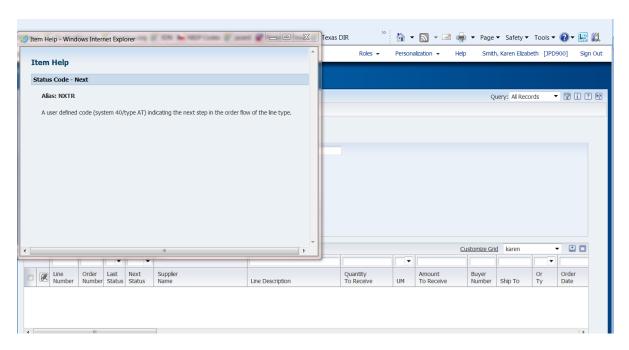


#### **Help and Information Functions**

JDE has tools to provide additional details regarding a program or search box. The licon can be used in a program to help identify the program being run. It is located in the top right corner of the program.

Users can use the F1 key to identify details about a search box and the alias code used by the programmers. Place the cursor in a white search box and press F1, and JDE will display details about the box.

In the sample below, the cursor was placed in the QBE line for Next Status. JDE identified the alias code and provided a definition of the field.



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### **Glossary of Terms**

**Account Code, Operating** - The City utilizes two different account types. The operating account is utilized for the purchase of goods and services not associated with a job. The account is comprised of a six digit Home Business Unit and four digit object code. (Sample operating account 123456.6302)

**Account Code, Job** - The job account is utilized for the purchase of goods and services associated with a job. The account is comprised of a nine digit prefix, a four digit code to identify if the procurement is a material or service, and a four digit object code. (Sample job account 123456789.1305.1235)

**Address Book** - Alphabetical listing of vendors, which includes address, phone numbers and contact information.

Address, PO - Address that the Purchase Order needs to be mailed to process the order.

**Address, Remit** - Address that payment of invoice needs to be mailed to.

**Agreement Number -** A column in OW/PO entry used to identify the purchase agreement and pricing for specific inventory items. The pricing and agreements are loaded by the Distribution Center in the Agreement Module in JDE. Only inventory items should have an agreement number. Any other usage will not allow receivers to be entered for payment processing.

**Approval Process** - The process of electronic review by supervisors. Upon approval by the necessary supervisors the status of the requisition will advance to a status in which Purchasing may initiate a PO. Approvals automatically advance the requisition status once the dollar amount has been approved by the budget office and department. Approvals are set up by each Home Business Unit or Branch/Plant.

**Blanket Order (OB)** - Blanket orders are a tool in JDE to allow for entry of requisitions for contracts that may span over fiscal years. The orders are entered in advance of the fiscal year, and are converted to a purchase order by the buyer. When the PO is issued, the budget and approval checks are performed.

**Branch/Plant** – (**A.K.A.** The Home Business Unit). The Branch/Plant typically is the six digits prefix of an operating account. See home Business Unit.

**Comments on an OR**-Additional information for Purchasing Department concerning items description, quote, shipping instructions. Does not print on Purchase Order.

**Document Type - A** two letter code that helps the user identify which program was utilized for a JDE process. Common document types are OR, OP, SA, SP, PV and JV

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**Exit Bar** - Lists functions and applications for a specific menu screen. Exit bar is accessed from the Preferences menu item at the top left corner of the JDE screen.

**Home Business Unit (HBU)** – The prefix to an operating account and is six digits long. This may also be referred to as a Branch/Plant in JDE.

**Lump Sum** - A unit of measure for requisition purchases. It indicates a total dollar amount for the line. Used when individual unit amounts or quantities are either not known or available. Do not put a number in the quantity column.

- **OR** Order requisition that contains a 6-digit account prefix. (Operations Budget)
- **OP** Purchase Order or PO
- **OV** (**Order Voucher**) Shows that a receiver has been entered but payment has not been made.
- **PV** (**Payment Voucher**) Payment document type, will indicate that a payment has been made.
- **QBE** (**Query by Example**) used to search for records by a grid column (white row above column). Users can search by supplier number, business unit, account number, status, etc.



**Query -** A function that allows users to pre-load search criteria into programs so that they can be quickly and easily run.

**Quick Menu** – JDE Menu that displays open applications, recent reports and favorite programs of the end user. The Quick Menu can be customized by the user with favorites and can be moved to the top, bottom, left or right side of the screen.

**Receiver** - A program issued by department to process payment of invoice. Payment amount is entered in the Receiver Input screen once the items or services have been delivered.

**Receiver Reversal** - A process used to back out a receiver entered incorrectly or in error. Budget Office Staff can only reverse a receipt for non-inventory issued POs.

**Rec Opt** - Receiving options for a purchase order- a number must be put in this box. Options are:

Receive purchase order line-either partial or full amount.

7- Receive and close purchase order line.

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9- Close purchase order line without receiving any amount.

**Reference Number** – A column in OR/PO entry used to identify the purchase agreement and track the spending against the contract. The code is a four digit number only.

**Report Code 3 -** A column in OR/PO entry used to identify a project and track the spending against the project. The code is set up by the Materials Management Department through the Materials Planning Module.

**Requisition** (**OR**) - purchase request for goods or services for non-inventory goods

**SA** – Sales order for goods through the City's Distribution Center utilizing an operating account.

**Sales Order** – A request for goods through the City owned Distribution Center. Goods may be ordered through an operating account via a SA or through a job account via a SP.

**SP** - Sales order for goods through the City's Distribution Center utilizing a job account.

ST (Ship To) - Address of the department entering the requisition

**Status** - A numbering system that indicates processing status of documents in JDE. The status can quickly tell a user where the document is in process. The code is three digits and utilized both the last and next status to indicate where the document is in the process flow.

**Status, Last** - specifies the last step in the processing cycle that the order line has successfully completed.

**Status, Next -** indicates the next step in the order flow. The Next status is the best indicator of where a document is currently being processed.

**Supplier Number** - Number assigned to vendor. Used when entering a requisition to indicate the company and address that the purchase order should be mailed to. Also used for check requisitions. (Also known as Vendor Address Number)

**Supplier Number, Default** - Supplier number 999999-used when the supplier is not known or will be assigned by the Buyer.

**Text on an OR** - Additional line detail that prints on Purchase Order.

**UOM** (**Unit of Measure**) - Indicates in what quantity an item will be purchased-i.e. by the box, each, lump sum dollar amount, etc. Located on the Detail screen of the requisition- both UOM fields must be complete.

**Vendor Address Number -** See Supplier Number

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### **Icon Index**

**♣** Add

**X** Cancel

Delete

**Exit** 

Find

Find

Form

**✓** OK

Query

Row

■ Save

Submit