2024

SPRING RECHARGE



8:00AM
Arrival and Breakfast

8:30 AM - 8:45 AM
Welcome and Questions

City Manager's Office

8:45 AM - 9:15 AM

Data Management & Envisio

Aimee Kaslick

9:15 AM - 9:30 AM PCard Update

Wanda Coonce

9:30 AM - 9:45 AM
Activity

Arianna Such

9:45 AM - 10:00 AM

Parks & Recreation Strategic Plan Update Gary Packan

10:00 AM- 11:00 AM

Enneagram Christian Garcia

11:00 AM - 11:30 AM
De-escalation Training

Megan Ball

11:30 AM - 12:30 PM

Lunch

Development Action Plan | Candi Harris

Room 1

Join us for an engaging Development Action Plan and Peer Coaching session, designed to enhance your professional growth and collaboration skills. This interactive event will provide valuable insights and strategies for personal and career development. Don't miss this opportunity to network with peers and create actionable plans for success!

Marketing Crash Course | Ann Beck

Room 2 & 3

A little bit of everything you need to promote your parks and programs, from best practices and design guidelines to branding and social media.

Park Audit | Russell Koch & Craig Arrington

Room 4 & 5

A comprehensive assessment of the overall condition and amenities of Denton Parks Maintentance.

1:30 PM - 2:30 PM

Strength in Empathy: The Art of Effective Mentorship | Kayla Herrod

Room 1

In this session, we'll dive into the heart of mentorship that merges empathetic listening with the courage to confront fierce conversations. Attendees will learn how to blend compassion with assertiveness, transforming mentorship into a powerful catalyst for development and creating an environment where authentic, resilient relationships thrive. This session is ideal for supervisors, mentors, mentees, and anyone looking to navigate the complexities of mentorship.

Writing Workshop | Ann Beck

Room 2

You've Got the Write Stuff: Writing for customer service and marketing, designed specifically for parks and recreation professionals. How do you reply to an angry customer message? Craft a short, but snappy program description? Or pen the perfect post caption? let's find out!

Project Management 101 | Trevor Crain

Room 3

Learn essential tools and techniques to effectively plan, execute, and monitor projects, ensuring they are completed on time, within budget, and to the highest quality standards. Gain the skills you need to become a confident and efficient project manager in your daily life.

Standard Operating Procedure Development | Tom Gramer

Room 4 & 5

This training session will provide a comprehensive overview of SOP development, implementation, and maintenance, equipping you with the tools to streamline processes and enhance operational effectiveness.

Recreation Program Plan | Megan Thomas & Nicole Brasher

Room 1

Our Recreation Program plan isn't just a document—it's a vibrant roadmap and dynamic blueprint designed to empower staff to craft unforgettable experiences and programs that resonate with our community. This 2–3 year plan isn't carved in stone; it's a living, breathing entity, craving your input to evolve and thrive. Gear up to walk away not just informed, but inspired—armed with the knowledge on how to use the Rec Program Plan and Strategic Planning Form to sculpt experiences that will impact the Denton Community.

Creating a Fearless Organization | Lola Isom

Room 2

In today's rapidly changing world, leaders need to be proactive in welcoming diversity of thought, fostering collaboration, and encouraging team-based problem solving. Success depends on creating a welcoming environment where employees feel safe to speak up, challenge, make suggestions, and admit mistakes. This is called psychological safety. Join us for an enlightening, interactive session that will provide you with a research-based strategy on how to successfully promote psychological safety as a leader in your organization.

Professional Presence in Local Government | Rameir Martin

Room 3

Join us for an interactive training session designed to enhance your professional presence. Learn effective communication strategies, body language cues, and personal branding techniques to confidently navigate any professional setting.

Good, Bad, & Ugly | Russell Koch, Craig Arrington, & Marshall McGee Room

A comprehensive overview of Park Maintenance standards, policies, and

procedures

3:30 PM - 4:30 PM

Evaluating Programs and Services | Megan Thomas & Nicole Brasher

Room 1

Embracing growth is key, and program and facility evaluation is vital for ongoing success. Dive into the essentials of evaluation using departmental tools like the program evaluation form, COS data collection best practices, and recreation facility audits. Identify customer touchpoints, pinpoint areas for improvement, and enhance both staff and customer experiences for optimal results.

From Inspiration to Implementation: Reigniting your Passion for Special Events | Bree Shamsy & Haley Courson

Room 2

Whether you're a seasoned professional seeking fresh inspiration or a newcomer eager to spark your creativity, this session promises solutions to common hurdles encountered in event planning. Dive deep with us into refining your planning skills, optimizing organization, crafting innovative ideas within budget constraints, mastering communication, and combatting burnout. As seasoned event planners, we will offer actionable takeaways, templates, and resources to elevate your planning process.

Customer Service Training | Megan Doughty

Room 4, & 5

Join us for an engaging customer service training session designed to enhance your communication skills, problem-solving abilities, and overall customer satisfaction. Learn practical strategies and techniques to exceed customer expectations and build lasting relationships.

PARD RECHARGE 2024

LUNCH SIGN-IN

NAME SIGNATURE Chris Escoto RUSSELL KOCH Craig Armington
Laura Palacios
Paper M. Brueland Tyler Smith Jodi Melaren odi Mellen Robbie Johnson Robbie Johnson Russell Young Ian McDowell de Midra Yvonne Kendricks Juanne Kenducks. Anné Roberts Hung Robert Marcia Campbell llava Compkell Paul David Morgan RYAN COMFORT Tom Kynles Josh McCornick Steve Bender JEREMY BENEFIEL JaneRiddle Colleen Fitzpatrick Javier Secundino Jose Reyes Joe Mastinez GARY PACKEN' Megar Thinas

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Brian Noles Byan Moyer Janson Beuley Damisen Bourgeois Robert P571 Gene Trinklein Ben WASON Joe Ames Styl Powllock ge, Bullock William Sanfleh Juan Cur Ko Kenness hatan Javier Secundino Chaj Windom Miles Johnson FELIPE LIAA FRANTAPIERSON Kerin Bulkman trikmiller Bryan Marriott Luis Murs Sin Me CHR'S Lelonek Trey Scott